

Reference:

NTB10-064

Date: May 13, 2010

# VOLUNTARY SAFETY RECALL CAMPAIGN 2010 ALTIMA SEDAN FRONT SIDE MEMBER WELD

CAMPAIGN ID #: PC046 10V-193 NHTSA #: APPLIED VEHICLES: 2010 Altima Sedan (L32) – Coupe and Hybrid not included

# Check Service COMM to confirm campaign eligibility.

#### INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain select model year 2010 Nissan Altima Sedans. A small number of vehicles may have welds on the front side member that are out of specification. To address this, Nissan will inspect, and if necessary, repair the front side member welds at no charge for parts or labor.

## NUMBER OF VEHICLES POTENTIALLY AFFECTED

Approximately 48 vehicles are affected by this campaign.

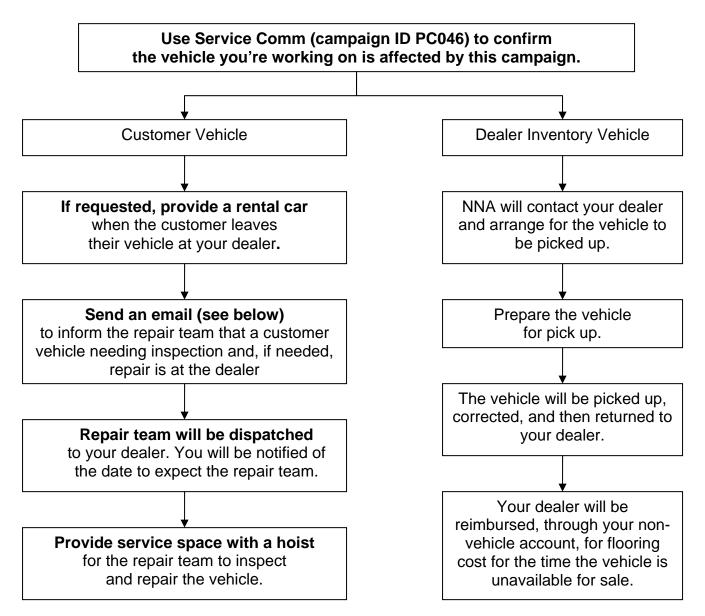
## **IDENTIFICATION NUMBER**

Nissan has assigned identification number PC046 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

## DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

#### **VEHICLE HANDLING FLOWCHART**



Email to <u>NNAFQASUPPORT@Nissan-USA.com</u> with the following information:

Email subject line: PC046 - 2010 Altima Sedan Front Side Member Weld

Service manager name: Dealer contact phone number: Dealer Code: Dealer name: Customer name: VIN:

## **CLAIMS INFORMATION**

# Submit a "CM" line claim using the following claims coding:

# "CM" I.D.: PC046

| DESCRIPTION                | OP CODE | FRT     |
|----------------------------|---------|---------|
| Inspect Front Member Welds | PC0460  | 2.5 hrs |
| (No repair needed)         |         |         |

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| DESCRIPTION                           | OP CODE | FRT     |
|---------------------------------------|---------|---------|
| Inspect and Repair Front Member Welds | PC0461  | 2.5 hrs |

**NOTE**: The above OP-CODE and FRT are to compensate the dealer for use of their work space.

#### **EXPENSE CODES**

| EXPENSE    | EXPENSE CODE | MAXIMUM AMOUNT |
|------------|--------------|----------------|
| Car Rental | 502          | \$200.00       |

#### **OWNER'S LETTER**

Dear Nissan Altima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2010 model year Nissan Altima vehicles. Our records indicate that you own or lease the vehicle on the cover of this notice.

#### **Reason for Recall**

The front side member in your vehicle, which is part of the structure surrounding the engine compartment, may contain certain weld points that are out of specification. While some of the potentially affected weld points are not structural and intended solely for ease of assembly, there are other weld points that are structural. If several structural welds are out of specification on your vehicle, it could have an effect on vehicle crash performance.

#### What Nissan Will Do

Technicians from the vehicle production plant will be dispatched to your Nissan dealer to inspect the front side member assembly of your vehicle and, if necessary, repair the welds at no cost to you. The repair, if needed, will meet factory specifications. Once you make an appointment, your dealer will coordinate with the manufacturing plant for the technicians to visit the dealership to carry out the inspection and repair. Your dealer will make every effort to coordinate your appointment with the technicians' schedule, but may require your vehicle for a longer period of time based on the technicians' availability.

#### What You Should Do

Contact your Nissan dealer as soon as possible in order to arrange an appointment to have your vehicle inspected. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause.