



CHRYSLER

April 2010

Dealer Service Instructions for:

Safety Recall K05 Rear Suspension Track Bar

Models

2010 (WK) Jeep® Grand Cherokee
(XK) Jeep® Commander

NOTE: This recall applies only to the above vehicles built from December 9, 2009 through December 17, 2009 (MDH 120905 through 121709).

IMPORTANT: Many of the vehicles within the above build period have already been inspected or repaired and, therefore, have been excluded from this recall.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The rear suspension track bar bushing hoops on about 3,400 of the above vehicles may have been incorrectly manufactured and could fail. A failed track bar could reduce vehicle stability and cause a crash without warning.

Repair

The track bar must be removed from the vehicle and inspected. Track bars found with improperly welded bushing hoop(s) must be replaced.

Parts Information

Part Number

Description

CBA0K050AA

Bar, Rear Suspension Track

Due to the small number of involved vehicles expected to require a track bar, no parts will be distributed initially. **A track bar should be ordered only after inspection determines that replacement is required.** *Very few vehicles are expected to require a track bar replacement.*

Special Tools

No special tools are required to perform this recall.

Service Procedure

1. Remove the rear suspension track bar using the following procedure:

a. Raise the vehicle on an appropriate hoist.

b. Remove the right side (axle side) track bar retaining bolt (Figure 1).

c. Remove the left side (body side) track bar retaining bolt (Figure 2).

CAUTION: The left rear coil spring may have to be slightly compressed to remove the left side track bar retaining bolt. Use extreme care not to nick or scratch the coil spring's protective coating.

d. Carefully remove the track bar from the vehicle.

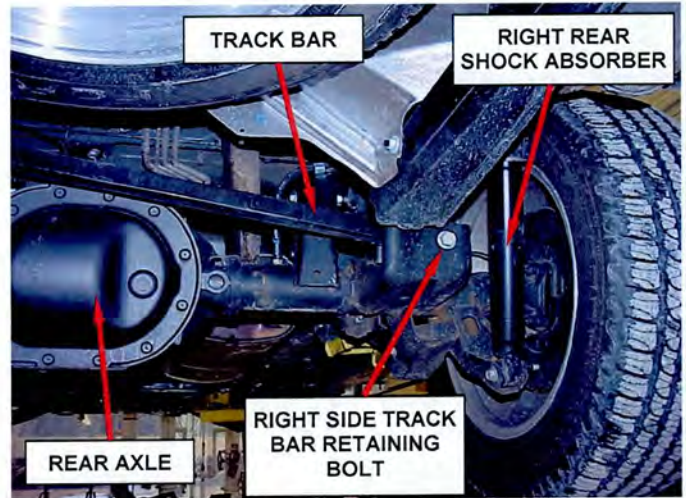


Figure 1 – Right Side Track Bar Bolt

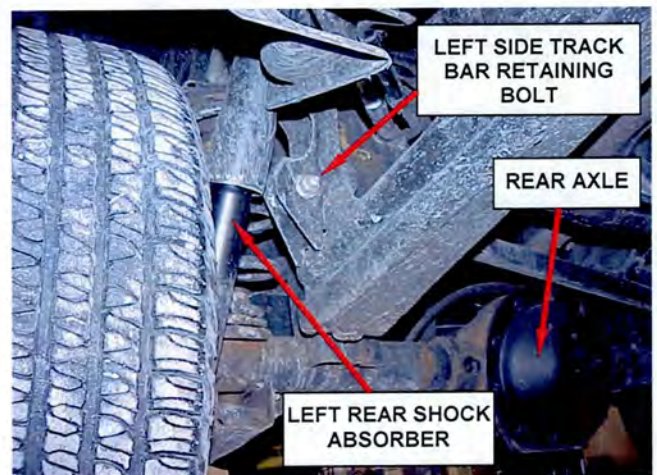


Figure 2 – Left Side Track Bar Bolt

Service Procedure (Continued)

2. Inspect both track bar bushing hoops (Figure 3):
 - If the part line (seam) on both bushing hoops are at or near the center line of the track bar ($\pm 1/4$ inch (6 mm) from center), the track bar does not require replacement (Figure 3).
 - If the part line (seam) on either of the bushing hoops is not within $\pm 1/4$ inch (6 mm) from the center line of the track bar, replace the track bar (Figure 3).

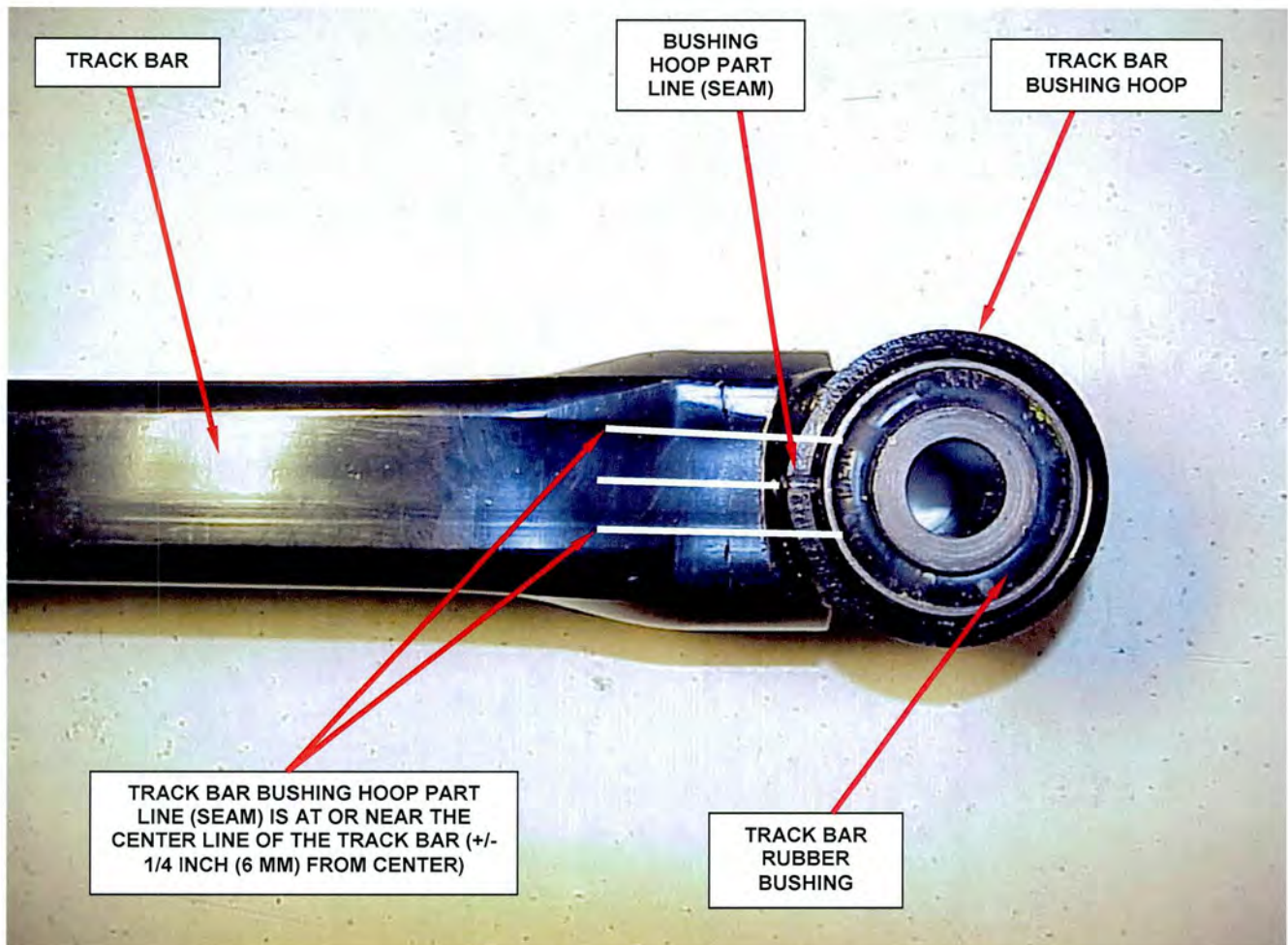


Figure 3 – Inspect Bushing Hoop Part Line Location

Service Procedure (Continued)

3. Place the track bar into position on the vehicle.

NOTE: The track bar is symmetrical and can be installed in either direction.

4. Loosely install the left and right track bar retaining bolts and nuts. **DO NOT TIGHTEN THE TRACK BAR RETAINING BOLTS AT THIS TIME.**

5. Lower the vehicle from the hoist.

6. Jounce the rear suspension several times to settle the suspension.

7. Using a mechanic’s creeper, slide under the vehicle and tighten both track bar retaining bolts to 140 ft. lbs. (190 N·m).

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Inspect track bar bushing hoop part line (seam) location	02-K0-51-81	0.4 hours
Inspect track bar bushing hoop part line (seam) location and replace track bar	02-K0-51-82	0.4 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler Group LLC