

GM CUSTOMER CARE AND AFTERSALES

DCS2419

URGENT - DISTRIBUTE IMMEDIATELY

Date: June 17, 2010

Subject: 10023 - Safety Recall
Loss of Power Steering Assist – Replace Electric Power
Steering Motor

Models: 2005-2010 Chevrolet Cobalt
2007-2010 Pontiac G5
2005-2006 Pontiac G4, Pursuit

To: All General Motors Dealers (Except Saab, Saturn,
HUMMER)

Attention: General Manager, Service Manager, Parts Manager,
New
Vehicle Sales Manager, Used Vehicle Sales Manager
and
Warranty Administrator

General Motors announced Safety Recall 10023 on March 19, 2010. Due to limited parts availability, this recall is being administered in phases. This means that the customer notification letters are being mailed as parts become available. This will continue until the supply of replacement steering motors improves.

However, all VINs involved in this recall are now available for inquiry in GWM-IVH (GMVIS2). Please remember to check this system for required product field actions during service write-up.

END OF MESSAGE

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