



# TEREX

## Utilities

**RECEIVED**  
By Recall Mgt Div. at 11:03 am, Feb 26, 2010

<b>CAMPAIGN BULLETIN</b>	<b>02-592-10</b>
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**DATE:** 2/19/10

**REVISED:**

**TO:** Owners, Users, Dealers, and Installers

**Models Affected:** Texoma 330 Auger Drill

**SUBJECT:** *Telescoping Polesetter Extension*

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**Issue:**

Testing has indicated unintended movement on Texoma 330 units equipped with Telescoping Polesetter Extensions, options P10, P12, P15, and P20. The six foot extensions will extend out four to six inches while operating other functions on the unit without movement of the Polesetter control lever. **Unintended movement of the Telescoping Polesetter Extension may result in the boom contacting or creating a hazard.**

**Action:**

Contact your nearest TEREX Utilities dealer to install Field Service Kit, Z1168 Counter Balance Retrofit Kit. The Field Service Kit needs to be installed as soon as possible, but no later than 90 days from receipt of this bulletin. Please follow the step by step instructions included with the Field Service Kit. If you have any questions or concerns please contact TEREX Utilities, at 605-884-3892.

**FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.**

**Dealers and Installers:** A letter is being sent to owners of affected units. It is only for Texoma 330 units with the Telescoping Polesetter Extension option.

**Important:** Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have holding valves installed in the extension circuit at no charge to the owner.

Labor and Travel reimbursement:

- Repairs will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of 10 Hours will be allowed for repair of each unit.
- A travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop will be allowed.
- A completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. No parts will be returned. If you have any questions contact TEREX Utilities Warranty department at [utilities.warranty@terex.com](mailto:utilities.warranty@terex.com) or fax the form to 605-882-5572.

**Note to Owners:** If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW  
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236