



TEREX

Utilities

RECEIVED

By Recall Mgt Div. at 1:04 pm, Jan 29, 2010

CAMPAIGN BULLETIN

01-591-10

DATE: 1/25/10

REVISED:

TO: Owners, Users, Dealers, and Installers

Models Affected: XT60 Aerials

SUBJECT: *Weld inspection XT60 Lower Boom*

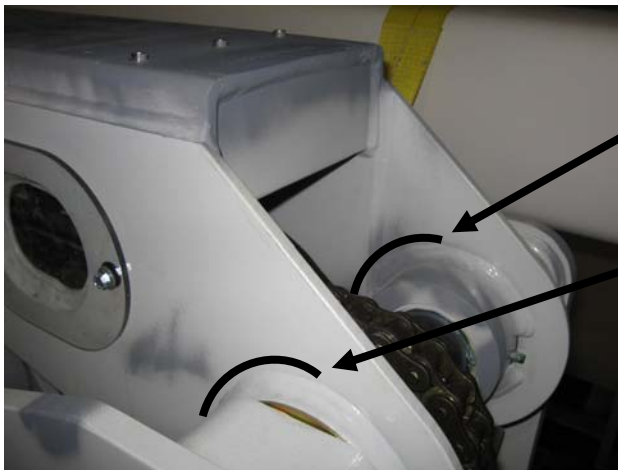
Issue:

TEREX Utilities has received reports of cracks in the welds that have progressed into failure of the side plate at the lower boom hinge pin on XT60 aerials. The failure originates at the joint between the boom tube and pivot boss in the side plates. **The failure of the plates will cause unexpected motion of the boom and possible falling of the platform.**

Action:

Immediately inspect for cracks in or near the welds of the lower boom side plates shown below before further use of the machine.

1. Clean the area around the boss.
2. Perform a visual inspection for cracks in the areas shown below.



Inside on both sides

Outside on both sides

Inspect the areas all around the boss on the inside and outside of boom on both side plates.

After inspecting each unit, complete the inspection form attached with the owner letter. Return the completed form to TEREX Utilities as instructed:

- **If any cracks are detected do not continue to operate the unit, take it out of service immediately.** Send in the completed form and contact TEREX Utilities at 605-884-3892 to arrange repairs before further use.

- If no cracks are detected return the completed form and continue to use the unit; provided inspections and maintenance are performed as specified in the manuals.

FAILURE TO COMPLETE THIS BULLETIN MAY RESULT IN DEATH OR SERIOUS INJURY.

Terex Telelect, Inc. • 500 Oakwood Road • Watertown, SD 57201 USA

(605) 882-4000 • Fax (605) 882-1842

Dealers and Installers: A letter is being sent to owners of affected units. It is for inspection of XT 60 units. An inspection form is included with the letter for each unit, which must be filled out and returned to Terex Utilities even if no cracks are detected. If the owner inspection detects cracks the owner or local dealer must contact TEREX Utilities, at 605-884-3892, for further instructions. If the unit does not have cracks instruct the owner they may continue to operate with normal frequent and periodic inspections as instructed in manuals.

Important: Some of the involved units may be in rental fleets. Federal Law requires you to complete the recall service on these units before renting, or to inform the renters within 10 days of receipt of this bulletin.

Affected units, as shown on the owner letter, will have the cracks repaired at no charge to the owner if required.

Labor and Travel reimbursement:

- The inspection of this suspect area is a normal ownership maintenance requirement as shown in the manuals. If repairs are required labor will be reimbursed at 100% of the distributors published hourly shop rate. A maximum of 6 Hours will be allowed for repairs of each unit.
- If cracks are detected Dealers performing this recall will be allowed a travel allowance of \$1.50 per mile (one way) from the nearest dealer location or last service stop.
- An inspection form will be included with each owner letter for each Aerial Device serial number, record the truck VIN number, and complete all questions on the form. Return the form to TEREX Utilities Warranty department at utilities.warranty@terex.com or fax the form to 605-882-5572. If repairs are required a completion form will be included with the repair kit, to be used as the authorization for credit of the reimbursement defined above for repairs only; do not file a separate warranty claim. No parts will be returned.

Note to Owners: If the manufacturer or their dealer has failed or is unable to remedy the defect/noncompliance condition without charge or within a reasonable amount of time you can notify:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free DOT auto Safety Hotline at 1-888-327-4236