CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourSELves,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.
REPAIR PROCEDURE
1. Remove the plastic cover from the bottom of the blower motor (two screws). The cover will not be reused; the screws will be reused.

2. Disconnect the blower motor coupler by pressing sideways on its tabs with a small flat-tip screwdriver while pulling down on the blower motor harness.
3. Closely inspect the blower motor coupler, the 2P connector, and the connector wires:
   • If the coupler, the connector, and the wires are OK (no signs of melting, burning, or any other damage), go to step 5.
   • If you find any damage to the connector, the coupler, or the wires (signs of melting, burning, or other damage), go to step 4.

   ![GOOD and NO GOOD images]

4. Remove the blower motor, and install a new one:
   **NOTE:** Very few vehicles will require a new blower motor.
   • Refer to page 21-60 of the 2006–2008 Ridgeline Service Manual, or
   • Online, enter keyword BLOWER, then select Blower Unit Component Replacement from the list.

5. Open the glove box, remove the two glove box stops, then lower the glove box.

6. Remove the dashboard center lower cover:
   • Refer to page 20-84 of the 2006–2008 Ridgeline Service Manual, or
   • Online, enter keywords DASH CENTER, and select Dashboard Center Lower Cover Removal/Installation from the list.

7. Remove the A/C wire harness, and install a new one. Make sure to securely connect all harness connectors and harness clips.
   • Refer to page 22-53 of the service manual, or
   • Online, enter keywords A/C WIRE, and select the A/C Wire Harness Connector and Harness Locations diagram from the list.

8. Install a new blower motor coupler (already included with new blower motors), then connect the blower motor 2P connector to the coupler.
   **NOTE:** Make sure the release tabs on both sides of the coupler (motor side and connector side) are securely attached.

9. Install a new blower motor cover:
   • Slide the blower motor wire harness through the slot in the cover, then attach the two harness clips.
   • Secure the new cover to the blower motor with the two screws from the original cover.
10. Reinstall the dashboard center lower cover, and replace any damaged clips.

11. Reinstall the glove box.

12. Center-punch a completion mark above the third character of the engine compartment VIN:

   Center-punch here.

   2HJYK1XXXXXXXXXXX

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**Example of Customer Letter**

March 2010

**Safety Recall: HVAC Blower Motor May Not Work**

Dear Ridgeline Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda Motor Co., Ltd. has decided that a defect which relates to motor vehicle safety exists in certain 2006-07 model year Ridgeline vehicles. A wiring harness connector for the heating, ventilation and air conditioning (HVAC) blower motor may be kicked by the front seat passenger's feet. Over time the connector could overheat and cause the wire insulation or wire connector to melt which may result in the blower motor to become inoperable, not function properly or cause a short circuit. In the event of a short circuit, there is the possibility of a fire.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect and install a protective cover over the HVAC wiring harness. This work will be done free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

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**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to [http://www.safercar.gov](http://www.safercar.gov).

**What to do if you feel this notice is in error.**

Our records show that you are the current owner of a 2006 or 2007 Ridgeline involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

**Lessor information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division