



**Volvo Cars of North America, LLC**

1 Volvo Drive  
P.O. Box 914  
Rockleigh, NJ 07647  
Phone: 201-768-7300  
[www.volvocars.us](http://www.volvocars.us)

April 20, 2012

Ms. Kelly Schuler  
Recall Management Division  
Office of Defects Investigation Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590

Subject: 1st Quarter 2012 Quarterly Reports

Dear Ms. Schuler:

Pursuant to 49 CFR Part 573.7, enclosed is the Volvo Quarterly Recall Completion Reports for the 1st quarter of 2012.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Larry Mihok".

Larry Mihok  
Field Service Actions Manager

**Vehicle Safety Recall Quarterly Report Information**  
Required per 49 CFR Part 573.6

Report Date: April 20, 2012

Calendar Quarter: Qtr 1 - 2012

Safety Recall Quarterly Report from 01/01/2012 through 03/31/2012

Manufacturer: Volvo Cars North America, LLC

Report Author: Larry Mihok Phone: ( 201 ) 768-7300 ext. 7336

Recall Subject: **Front Seat End Stop Lugs**

1. NHTSA Safety Recall Campaign Number: 10V591  
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: Recall 235
2. (a) The date notification to purchasers began: 12/29/10  
(b) The date notification of purchasers was completed: 12/29/10  
(c) Customer notification re-mail completed: 10/25/11
3. The Total Number of Vehicles Involved: 7,420

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 6,935  
Total number of vehicles which were inspected and/or otherwise repaired or remedied.  
(b) Total Number Inspected & NOT REQUIRING REMEDY: N/A  
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported:	N/A
Total Number Stolen:	0
Total Number Scrapped:	3
Total Number Unable to Notify:	122
Total Number Otherwise Unreachable:	N/A