



January 18, 2012

U.S. Department of Transportation
National Highway Traffic Safety Administration
Ms. Kelly Schuler, Recall Management Division
Office of Defects Investigation
NVS-210, 400 7th Street, SW
Washington, DC 20590

Subject: 5th Quarterly Status Report to NHTSA

Makes/Models/Years:

- Heil/DuraPack Python Lift 2004-2010
- Heil/MultiPack with Python Lift 2004-2010

NHTSA Campaign Number: 10V-590

Mfg's Report Date: November 5, 2010

Components: STRUCTURE: Body and Attachments

Potential # of Units Affected: 2,201

Dear Ms. Schuler:

The NHTSA notification references have been provided above for your convenience. Please be advised that Heil Environmental is making progress on our field campaign to install these wiring harnesses on the affected units.

Our Form 473 filing identified 2,201 units affected by this safety recall, and as of September 30, 2011 we had completed the retrofit on 947 units for a 43.0% completion rate.

I realize this is only nominal progress since last quarter's report with only 18 additional units being retrofitted, however we had substantial progress last quarter, completing 155 during those three months. Frankly, after our big push last quarter, we are now finding increased difficulty getting customer cooperation. As noted previously, we have received only a very few reports of these failures, but are continuing to proceed with the campaign via our dealer network.

Please note that it is challenging to get end users to remove vehicles from their daily route collection activity to get recall work done, especially when they have not encountered any symptoms of failure.

If you have any questions regarding this matter, please contact me at the number below. My telephone extension is 5250.

Respectfully submitted,

George Paturalski
Corporate Director of Risk Management
Heil Environmental