



October 19, 2011

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Ms. Kelly Schuler, Recall Management Division  
Office of Defects Investigation  
NVS-210, 400 7th Street, SW  
Washington, DC 20590

**Subject:** **4<sup>th</sup> Quarterly Status Report to NHTSA**  
*Makes/Models/Years:*  
• Heil/DuraPack Python Lift 2004-2010  
• Heil/MultiPack with Python Lift 2004-2010  
*NHTSA Campaign Number:* 10V-590  
*Mfg's Report Date:* November 5, 2010  
*Components:* STRUCTURE: Body and Attachments  
*Potential # of Units Affected:* 2,201

Dear Ms. Schuler:

The NHTSA notification references have been provided above for your convenience. Please be advised that Heil Environmental is making progress on our field campaign to install these wiring harnesses on the affected units.

Our Form 473 filing identified 2,201 units affected by this safety recall, and as of September 30, 2011 we had completed the retrofit on 929 units for a 42.2% completion rate. This is significant progress since last quarter's report with 155 additional units being retrofitted, and we are continuing to actively work this campaign. As noted previously, we have received only a very few reports of these failures, but have been proceeding with the campaign actively via our dealer network.

Please note that it is challenging to get end users to remove vehicles from their daily route collection activity to get recall work done, especially when they have not encountered any symptoms of failure.

We will continue to pursue the remaining units with our dealer network to advance progress on this recall.

If you have any questions regarding this matter, please contact me at the number below. My telephone extension is 5250.

Respectfully submitted,

George Paturalski  
Corporate Director of Risk Management  
Heil Environmental