



April 10, 2012

U.S. Department of Transportation
National Highway Traffic Safety Administration
Ms. Kelly Schuler, Recall Management Division
Office of Defects Investigation
NVS-210, 400 7th Street, SW
Washington, DC 20590

Subject: 6th Quarterly Status Report to NHTSA
Makes/Models/Years:
• Heil/DuraPack Python Lift 2004-2010
• Heil/MultiPack with Python Lift 2004-2010
NHTSA Campaign Number: 10V-590
Mfg's Report Date: November 5, 2010
Components: STRUCTURE: Body and Attachments
Potential # of Units Affected: 2,201

Dear Ms. Schuler:

The NHTSA notification references have been provided above for your convenience. Please be advised that Heil Environmental has continued to try and make progress on our field campaign to install these wiring harnesses on the affected units, however our progress has slowed considerably.

As of March 31, 2012 we had completed the retrofit on 953 units for a 43.3% completion rate.

We have struggled with the limited customer response in this final quarter of our campaign, with 6 additional units being retrofitted. However, we had substantial progress 2 quarters ago in 2011, completing 155 during the three months of our 4th Quarterly Reporting Period. Frankly, we continue to see increased difficulty getting customer cooperation.

Please note that it is challenging to get end users to remove vehicles from their daily route collection activity to get recall work done, especially when they have not encountered any symptoms of failure.

If you have any questions regarding this matter, please contact me at the number below. My telephone extension is 5250. This will be our last report concerning the referenced campaign.

Respectfully submitted,

George Paturalski
Corporate Director of Risk Management
Heil Environmental