



THE WHEELS ARE ALWAYS TURNING

July 28, 2011

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Ms. Kelly Schuler, Recall Management Division  
Office of Defects Investigation  
NVS-210, 400 7th Street, SW  
Washington, DC 20590

**Subject:** 3<sup>rd</sup> Quarterly Status Report to NHTSA

*Makes/Models/Years:*

- Heil/DuraPack Python Lift 2004-2010
- Heil/MultiPack with Python Lift 2004-2010

*NHTSA Campaign Number:* 10V-590

*Mfg's Report Date:* November 5, 2010

*Components:* STRUCTURE: Body and Attachments

*Potential # of Units Affected:* 2,201

Dear Ms. Schuler:

The NHTSA notification references have been provided above for your convenience. Please be advised that Heil Environmental is making progress on our field campaign to install these wiring harnesses on the affected units.

Our Form 473 filing identified 2,201 units affected by this safety recall, and as of June 30, 2011 we had completed the retrofit on 774 units for a 35.2% completion rate. This is significant progress since last quarter's report, and we are continuing to actively work this campaign. As noted previously, we have received only a very few reports of these failures, but have been proceeding with the campaign actively via our dealer network.

Please note that it is challenging to get end users to remove vehicles from their daily route collection activity to get recall work done, especially when they have not encountered any symptoms of failure. We hope that sending the NHTSA-sanctioned letters to notify individual purchasers and reinforce the message already provided to our dealers via Heil *Service Bulletin 237*, will increase the participation level on this recall.

We will continue to pursue the remaining units with our dealer network to advance progress on this recall.

If you have any questions regarding this matter, please contact me at the number below. My telephone extension is 5250.

Respectfully submitted,

George Paturski  
Corporate Director of Risk Management  
Heil Environmental