



N-NHTSA

May 27, 2011

U.S. Department of Transportation
National Highway Traffic Safety Administration
Ms. Kelly Schuler, Recall Management Division
Office of Defects Investigation
NVS-210, 400 7th Street, SW
Washington, DC 20590

Subject: 2nd Quarterly Status Report to NHTSA

Makes/Models/Years:

- Heil/DuraPack Python Lift 2004-2010
- Heil/MultiPack with Python Lift 2004-2010

NHTSA Campaign Number: 10V-590

Mfg's Report Date: November 5, 2010

Components: STRUCTURE: Body and Attachments

Potential # of Units Affected: 2,201

Dear Ms. Schuler:

The NHTSA notification references have been provided above for your convenience. Additionally, I have attached a copy of the final notification letters that are being sent out as I prepare this report. We anticipate that all notification letters will be sent by early next week. Please be advised that Heil Environmental is making progress on our field campaign to install these wiring harnesses on the affected units.

Our Form 473 filing identified 2,201 units affected by this safety recall, and as of March 31, 2011 we had completed the retrofit on 281 units for a 12.7% completion rate. In this particular campaign, we have received only a very few reports of failures, but have been proceeding with the campaign actively via our dealer network. Please note that it is challenging to get end users to remove vehicles from their daily route collection activity to get recall work done, especially when they have not encountered any symptoms of failure. We hope that sending the attached letters to notify individual purchasers and reinforce the message already provided to our dealers via Heil *Service Bulletin 237*, will increase the participation level on this recall.

We will continue to pursue the remaining units with our dealer network to advance progress on this recall.

If you have any questions regarding this matter, please contact me at the number below. My telephone extension is 5250.

Respectfully submitted,

George Paturalski
Corporate Director of Risk Management
Heil Environmental