

# Vehicle Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.7

Report Date: 1/31/12

Calendar Quarter: 4th Quarter - 2011

Safety Recall Quarterly Report from October 2011 through December 2011

Manufacturer: JAG Mobile Solutions, Inc.

Report Author: Lisa Eldridge Phone: (260) 562-1045 x 102

Recall Subject: Chassis tongue defect

1. NHTSA Safety Recall Campaign Number: 10V - 381

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: \_\_\_\_\_

2. (a) The date notification to purchasers began: 8/8/10

(b) The date notification of purchasers was completed: 10/4/10

3. The Total Number of Vehicles Involved: 191 Units

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: 152 Units

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: 12 Units

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: 7

Total Number Stolen: N/A

Total Number Scrapped: N/A

Total Number Unable to Notify: N/A

Total Number Otherwise Unreachable: 2

Describe Other: 4 units denied repairs due to use of their trailer / tongue was removed for permanent application. Will never travel down the road or be hauled during the life of the unit.

\*14 units located in Canada – 11 currently repaired & 3 units are still in need of repairs but are on a long term rental through our customer. They are not able to access the trailers until the rental is complete – completion scheduled for mid-2013.

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<sup>1</sup>Any Questions please contact Mrs. Kelly Schuler or Ms. Jennifer Timian at (202) 366-5227 or by FAX at (202) 366-7882.