



NEW FLYER

18 July 2011

VIA EMAIL

Jennifer Timian
Recall Management Division
US DOT - National Highway Traffic Safety Administration
1200 New Jersey Ave. SE,
Washington, DC 20590

Re: New Flyer Quarterly Reports for Quarter 2 of Year 2011

Dear Ms. Timian:

Per 49 CFR Part 573, please accept the following safety and/or non-compliance related recall quarterly progress reports for New Flyer Industries Canada ULC and New Flyer of America Inc. (together, "New Flyer").

Attached, please find the required quarterly status reports for the 2nd quarter of 2011, for the following New Flyer recalls:

- 10V-089 - (5th quarterly report)
- 10V-343 - (3rd quarterly report)
- 10V-605 - (2nd quarterly report)
- 11V-237 - (initial quarterly report)

Sincerely,

**NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC**

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
Customer Services Head Office
(204) 934-4876

Enclosures: 4

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www.newflyer.com

Vehicle Safety Recall Quarterly Report Information

Required per 49 CFR Part 573.6

Report Date: 18-Jul-11 **Calendar Quarter:** 3 of 6
Safety Recall Quarterly Report from: 01-Apr-11 **through** 30-Jun-11
Manufacturer: New Flyer
Report Author: Kerry Legg **Phone:** (204) 934-4876
Recall Subject: Passenger Assist Grap Straps

1. NHTSA Safety Recall Campaign Number: 10V-343
Company code number (if applicable): R10-016
2. (a) The date notification to purchasers began: 19-Jul-10
(b) The date notification of purchasers completed: 21-Jul-10
3. The Total Number of Items/of Vehicles Involved: 184
The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).
4. (a) Total Number Inspected & Remedied: 180 *
Total number of vehicles which were inspected and/or otherwise repaired or remedied.
(b) Total Number Inspected & NOT REQUIRING REMEDY: n/a
Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.
5. Items Determined to be Unreachable
Total Number Exported: _____
Total Number Stolen: _____
Total Number Scrapped: _____
Total Number Unable to Notify: _____
Total Number Otherwise Unreachable: _____
Describe Other: _____

* all parts required to conduct repairs are on site at customer locations as of 1 Sep 10.