



October 14, 2011

Jennifer Timian, Chief Recall Management Division Office of Defect Investigation National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Subject: 49 CFR Part 573.7 Quarterly Completion Report - Q3 2011

Dear Ms. Timian:

Pursuant to the requirements set forth in 49 CFR Part 573, Defect and Noncompliance Reports, Jaguar Land Rover North America, LLC is submitting a quarterly report for the period ending September 30, 2011 for recalls relating to Jaguar and Land Rover vehicles.

Sincerely,

John M. Kobylarz

Safety Compliance Manager

Jaguar Land Rover North America, LLC

Attachment

## Quarterly Safety Completion Report - 49 CFR 573.7 Quarter Ending September 30, 2011 Jaguar

Safety Recall		Quarters		Owner Notification		Notes	Vehicles Involved			Unreachable Vehicles <sup>2*</sup>					
		Reported								Undelivered	Evported	Stolen	Screnned	Other	
NHTSA	Jaguar	No.	First	Last	Began	Ended			Inspected	Repaired	Ollocative led	LAPOREC	Olojeii	Oviapped	
11V168	J018	2	2Q-11	3Q-12	12-Jun-11	12-Jun-11		4926	0	2694	79	0	0	0	0
10V578	J019	4	4Q-10	1Q-12	13-Dec-10	13-Dec-10		6475	0	6013	44	3	0	3	0
10V332	J017	5	3Q-10	4Q-11	30-Aug-10	30-Aug-10		5048	0	4687	90	0	0	0	0
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## **Land Rover**

Safety Recall		Quarters		Owner Notification		Vehicles Involved	Completed1*		Unreachable Vehicles <sup>2*</sup>					
		Reported							Undelivered	Eyported	Stolen	Scranned	Other	
NHTSA	Land Rover	No.	First	Last	Began	Ended		Inspected	Repaired	Ondenvered	CAPORCO	J.J.C.I	Cojepped	
10V581	P116	4	4Q-10	1Q-12	13-Dec-10	13-Dec-10	 2956	0	2543	11	0	0	<u> </u>	0

## Notes

- <sup>1\*</sup> "Procedures Completed" indicates the number of vehicles on which report action have been received from dealers and processed by Jaguar Land Rover as of the end of the reporting period. Those in the "inspected" category were found not to require the recall service. Those in the "Repaired" category did have the recall service preformed.
- "Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on the company records, returned by the United States Post Office for reasons such as addressee unknown, no such street number, or no such business in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates, or territories. "Stolen" or "Scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be preformed or is inappropriate. Those in the "Other" category are vehicles either "modified" or where the owner "refused" the recall service.