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December 15, 2010

This letter is to state the Loadmaster Trailer Company, Ltd is going to send out all the recall letters to its customers on January 3rd, 2011. We will have everything ready before then but Loadmaster is close from December 22nd, 2010 and reopens on January 3rd, 2011. We will be out of the office during those dates and will be unable to answer any questions our customers may have. So to service our customers better we want to submit the letter when we will be at work to answer our customer's questions.

Gary R Straw II

A handwritten signature in black ink, appearing to read 'Gary R Straw II', written over a horizontal line.

Assistant General Manager