



Passed Rear Axle Inspection – No Crack Customer Information Sheet

Ford Motor Company is voluntarily recalling certain 1998-2003 model year Windstar vehicles produced between September 1, 1997 and February 28, 2003. Your dealer has completed an inspection of the rear axle and has not found any cracks. Additional corrosion protection has been applied to the inspected areas.

Parts for the permanent repair are not currently available. We apologize for any inconvenience this part shortage may cause you. We are closely working with our suppliers to accelerate part availability. You will be notified by Ford Motor Company via mail as soon as parts are available to complete the repair on your vehicle. When notified, you will need to contact your dealer and schedule a service appointment to have the final repair performed on your vehicle as soon as possible.

Again, we apologize for the inconvenience this situation causes and assure you that we are doing everything possible to expedite resolution.

Sincerely,

Ford Motor Company
Ford Customer Service Division

