

Owner Letter Mailing Schedule 10V-384

The owner notification will be split into two separate phases by model year.

In the event a customer covered in phase 2 believes the vehicle has experienced an ECM failure while awaiting their owner letter, he or she should contact an authorized Toyota dealer for diagnosis and, if applicable, repair. If the ECM needs to be replaced, the replacement will be performed at **NO CHARGE** to the vehicle owner.

Interim Owner Letter

Dealer Communication: Sept. 29, 2010 (sent in one day)

Interim Owner Letter: Oct. 4, 2010 – Oct. 8, 2010 (mailing completed)

Phase 1

Dealer Letter Start: Nov. 22, 2010

Owner Letter Start: Nov. 29, 2010

Owner Letter Est. Completion: Late Feb. 2011

Covers: **2005 - 2006** model year Corolla 2WD and Corolla Matrix 2WD

Approx. 620,000 vehicles (daily mailing quantities will fluctuate with parts availability)

Phase 2

Dealer Letter Start: early Feb. 2011

Owner Letter Start: mid-Feb. 2011 or earlier

Owner Letter Est. Completion: Late June 2011

Covers: **2007 - 2008** model year Corolla 2WD and Corolla Matrix 2WD

Approx. 465,000 vehicles (daily mailing quantities will fluctuate with parts availability)