



August 31, 2010

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation, Safety Assurance
U.S. Department of Transportation
National Highway Traffic Safety Administration
ODI/Recall Management Division – NVS-215
1200 New Jersey Ave. SE
Washington, DC 20590

Subject: Safety Recall 09V-449/10V-068 – Air Intake Duct Customer Notification Error

Ms. Timian,

Mitsubishi Fuso Truck of America, Inc. (MFTA) has discovered a clerical processing error by our vendor with a recent Safety Recall Notification mailing to customers. MFTA had updated the addresses of 170 VINs open for Safety Recall 09V-449/10V-068 for the Air Intake Duct after they had been returned to us as undeliverable by the post office. These updated addresses were then sent to our vendor, Precision Printing, who handles customer mailings for MFTA. Precision Printing had mistakenly mailed each of these customers a Safety Recall Notice for the 10V-319 – ABS Hydraulic Unit Harness Safety Recall, which was just launched. MFTA has notified Precision Printing of the error and provided them with a letter to mail to each of these customers explaining and apologizing for the error. Precision Printing has sent a copy of this letter to our affected customers along with a correct Safety Recall Notice for 09V-449/10V-068. These letters were mailed in envelopes that meet the requirements of 49 CFR 577.5(a). I have included a copy of this letter for your records. We apologize for any inconvenience caused by this situation.

Sincerely,

William P. Mohr
Director, Service Operations.
Mitsubishi Fuso Truck of America, Inc.
Phone: (856) 467-3917 Fax: (856) 467-4665

Enclosure: As stated



August 26, 2010

Dear Mitsubishi Fuso Truck Owner:

You were recently notified that your Mitsubishi Fuso Truck was open for safety recall C1004210 - ABS Hydraulic Unit Harness. Due to a clerical processing error, your vehicle was incorrectly identified to be included in this group of vehicles.

Your vehicle is not involved in safety recall C1004210 - ABS Hydraulic Unit Harness, but is open for the safety recall C1004110 – Air Intake Duct.

Please contact the nearest authorized Mitsubishi Fuso dealer at your earliest convenience to schedule your vehicle. We regret any confusion this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

Sincerely,

William P. Mohr
Director, Service Operations