



## OWNER RECALL NOTICE

December 15, 2010

[End User]

RE: Elkhart Coach Safety Standard Non-Compliance Recall Notification EQ10-009  
Trans/Air Safety Standard Non-Compliance Recall Notification 10E02800.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [End User]:

Elkhart Coach has decided that a defect which relates to motor vehicle safety exists in the Trans/Air TA73 evaporator installed in your vehicle.

### **! I M P O R T A N T !**

- Your Trans/Air TA73 evaporator is being recalled
- Contact Trans/Air Manufacturing Corp. immediately 1-800-673-2446

#### WHAT IS BEING RECALLED:

Trans / Air Manufacturing have decided that a defect, which relates to motor vehicle safety, may exist in a number of Trans/Air TA73 evaporators, manufactured between 8/2/1999 and 7/31/2007. The serial numbers will fall between E994163 and E073040. These evaporators were sold as aftermarket equipment and installed in school and transit type commercial buses.



WHY IS IT BEING RECALLED:

The evaporator utilizes a power resistor to regulate blower speed. Should a short occur in the " low or medium speed" circuit while the blower is in high speed, the short will cause the supply voltage to feedback through the resistor to ground, not drawing enough current to trip the fuse, but causing the resistor temperature to rise to a point where it will melt and possibly ignite the plastic housing to which it is mounted.

WHAT YOU AS THE OWNER SHOULD DO:

Trans/Air Manufacturing will be instituting a mandatory safety corrective action for this product, which includes providing thermal fuse assemblies to be installed on the resistor terminals ( kit part number 5031269 ), to eliminate any chance of a resistor reaching a temperature high enough to ignite. This program will be implemented through Trans/Air worldwide network of Service Centers. End users will be notified by Trans/Air, and will be encouraged to schedule an appointment with their local authorized Trans/Air Service Center to have this corrective action completed.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Trans/Air Manufacturing at (800)-673-2446.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Mike Sweitzer  
Elkhart Coach a Division of Forest River, Inc.



## DEALER RECALL NOTICE

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