

December 2010

## IMPORTANT SAFETY RECALL NOTICE

Dear Accord V6 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

# What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2010-11 model year Accord V6 vehicles. The spindle nuts for the axie may not have been digitered properly which may result in excessive noise and/or loss of steering. Loss of steering may increase the risk of a crash.

#### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect and replace the spindle nuts. This work will be done free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

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## Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TEY 800-424-9153), or go to http://www.safercar.gov.

# What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2010 or 2011 Accord V6 involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage paid information Change Card. We will then update our records.

#### Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

# If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

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We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

# Honda Automobile Division

American Honda Motor Company, Inc., 1919 Torrance Boulevard, Torrance, California 90501-2746 Phone (310) 783-2000



December 2010

#### IMPORTANT SAFETY RECALL NOTICE

Dear Pilot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2011 model year Pilot vehicles. The bolts that attach the lower left and right front damper bracket to the front suspension and the spindle nuts may not have been properly tightened. Both conditions may cause the front suspension to collapse resulting in a loss of steering. A loss of steering may increase the risk of a crash.

#### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will inspect and replace any loose front damper bracket bolts or spindle nuts if necessary. This work will be done free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

# Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http:// www.safercar.gov.

## What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2011 Pilot involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid information Change Card. We will then update our records.

## Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

#### If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Honda Automobile Division

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