

XXXX XX, 2011

VIN:
SUBJECT: SAFETY RECALL # 10KWL
SPL170XL Interaxle Driveline
EXPIRATION DATE: NONE

INTERIM LETTER

Dear Kenworth Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is a preliminary notification of a safety related defect and a further notification will be mailed to you in approximately four weeks, after parts become available to dealers.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety, exists in certain model year 2007 and 2008 vehicles built between February 2, 2006 and April 30, 2007 and equipped with certain SPL 170XL extended lube interaxle drivelines. Our records indicate that your vehicle, identified by the VIN at the top of this letter, was manufactured within this time period and may contain a defect.

The bearing surfaces of the SPL170XL extended lube universal joints that attach the interaxle driveline to the drive axles may become prematurely worn due to breakdown of lubrication and/or excessive heat. Prematurely worn bearing surfaces may result in a loose universal joint and/or cause the universal joint to bind. If undetected, the condition may result in universal joint failure, allowing the interaxle driveline to detach from the axle. A detached driveline may pose a personal injury or property damage hazard.

<i>The problem is...</i>	Interaxle driveline universal joint
<i>What your dealer will do...</i>	Inspect and replace parts when necessary and re-index the driveline. Parts will not be available at the dealership for several weeks. Kenworth will send another letter to you in approximately four weeks informing you of parts availability.
<i>What you must do ...</i>	Incorporate a daily inspection of the interaxle driveline for looseness and make sure that the universal joints are lubricated even if the driveline has not reached its normal maintenance interval. Contact your Kenworth Dealer to schedule an appointment if the interaxle driveline universal joints are loose.

Kenworth Truck Company has issued this recall to inspect and replace parts when necessary and to re-index the interaxle driveline. **Replacement parts are now available.** The service should take no more than two (2) hours and will be provided at no charge to you. **Please advise the repairing dealer if you have already had u-joints replaced under this recall and are now requiring only driveline re-indexing and boot installation.**

NOTE: Lubrication intervals for a non-factory installed universal joint are 100,000 miles/6 months (whichever occurs first).

If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000. If you conclude that Kenworth has not enabled you to remedy this defect within a reasonable time and without charge, you may submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or call the toll free Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager