

Recall 10-039-JSU
Joint strength below window



January 2011

This notice is sent to you in accordance with the requirements of the National Traffic and *Motor Vehicle Safety Act*.

Micro Bird has decided that certain 2008 and 2009 Girardin G5 built with a joint at the front left-hand side panel inside the bus fails to comply with Federal Motor Vehicle Safety Standard No. 221, "School bus body joint strength". Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

What the safety issue is?

There is no adhesive on the joint between the two embossed aluminum sheets inside the bus at the front left-hand side.

In the event of a crash, the embossed aluminum sheets may separate from the interior compartment structure and cause injury to a passenger.

What should you do?

Verify the presence of adhesive between rivets under the embossed aluminum sheet. If there is no adhesive, add adhesive as per the instruction procedure enclosed.

What we are asking you to do...

Please contact Karine Favreau at Micro Bird Service and Warranty, at 819 477-2012 ext. 264 or karine.favreau@microbird.com if you have any problem or question.

After you have done the repair, please return the reply sheet to Corp. Micro Bird. This will enable us to update our file and send you a reimbursement check for parts and labor. Please fill in and return the reply sheet even if the repair was not necessary.

If you prefer, you can make an appointment with your Micro Bird dealer to have the repair done free of charge (parts & labour).

How long will it take?

Time required to do the repair is approximately 45 minutes per vehicle. Owners will be reimbursed for reasonable labour charges. If you plan to ask a third party to do the repair make sure it will be done within the time allowed.

Did you already pay for this service?

If you have previously paid for this service done before the receipt of this letter, Micro Bird is offering a refund. Please send a copy of your invoice with the reply sheet to Micro Bird.

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Changed address or sold the vehicle?

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, signed and dated then fax to Micro Bird so we can update our records. Our fax number is 819-475-9633.

This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 819-477-2012 extension 264. Please have your vehicle identification number ready for our representative when you call.

Should Micro Bird fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

A handwritten signature in black ink that reads "Valérie Fortin".

Valérie Fortin
Regulations and Standards Technician
Micro Bird Inc.

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DO NOT COMPLETE THIS SECTION UNLESS: Your company had a name change, has moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The name of the company has changed or we have moved (indicate new name/address and phone number):
- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____