

## SAFETY RECALL K33 POWER STEERING RESERVOIR CAP

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

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Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2010 and 2011 model year Ram trucks.

The problem is...

cause excessive vent pressure levels in the power steering/hydraulic brake booster system. This may cause the vehicle to have brake lights that remain illuminated for an extended period of time after the brake pedal has been released. Brake lights that are slow to turn off could increase the risk of a crash.

What your dealer will do...

Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the power steering reservoir cap. The work will take about less than 1/2 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety...

Due to the simplicity of the repair, Chrysler is offering you two choices to resolve this safety issue. Choose either of the following options to have your vehicle repaired:

- > Contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment. Please bring this letter with you to your dealer.
- > Contact the Chrysler Call Center at 1-800-853-1403 or you can go to www.ramtrucks.com/ramcares to request a new power steering reservoir cap. Fill out the form and in the "brief description" area enter "Requesting a Power Steering Cap for Recall K33." A new cap, and detailed instructions, will be sent directly to you for installation. If, after receiving your new cap, you feel you are unable to install the new cap, simply take the new cap to your Chrysler, Jeep, or Dodge dealer for installation at no charge to you.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursoment. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

We're somy for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler Group LLC
Notification Code K33

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.