



Hyundai Motor America  
10550 Talbert Avenue  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

# MOTOR VEHICLE RECALL

Dear 2011 Santa Fe Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 Hyundai Santa Fe vehicles produced during the period beginning September 28, 2010 through November 25, 2010.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## What is the problem?

- Some rear brake calipers installed in Santa Fe vehicles produced during the period beginning September 28, 2010 through November 25, 2010 may have been improperly machined, which may result in inadequate sealing. If inadequate sealing occurs, brake fluid will leak and the following symptoms may occur:
  - The Low Brake Fluid Level Warning Lamp in the instrument cluster will illuminate to indicate that the brake fluid level needs attention.
  - If a vehicle with an illuminated Low Brake Fluid Level Warning Lamp continues to be driven, the driver will experience a soft or spongy brake pedal when applying the brakes.
  - If both the illuminated Low Brake Fluid Level Warning Lamp and the soft or spongy brake pedal are ignored, braking performance will be reduced.

A brake fluid leak that results in reduced braking performance may increase the risk of a crash.

## What will Hyundai do?

- We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the lot numbers of the rear brake calipers to determine if your vehicle needs new rear brake calipers. If the lot number of a rear brake caliper is found during the inspection to be in the range that requires replacement that rear brake caliper will be replaced. One, both or neither rear

brake caliper may need to be replaced. You must have the vehicle inspected to determine what service is needed.

These procedures will be performed at no charge to you. Repairs should take less than an hour. When you make an appointment, please confirm if the dealer's schedule will allow the work to be performed while you wait.

**What should you do?**

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

Until you have your vehicle inspected, frequently look at the Low Brake Fluid Level Warning Lamp on the instrument panel. If the warning lamp turns on and remains on, carefully drive to the nearest safe location and park your vehicle. DO NOT CONTINUE TO DRIVE your vehicle if the Low Brake Fluid Level Warning Lamp turns on and remains on. Contact Hyundai Roadside Assistance at 1-800-243-7766 to have your vehicle towed to the nearest Hyundai dealer at no charge to you.

**What if you have other questions?**

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America.