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December 15, 2010

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain aerial devices listed on page 4 of the MAB. This can result in the failure of the lower boom cylinder. **Failure of the cylinder can result in uncontrolled movement of the booms. Death or serious injury can result from uncontrolled movement.**

Altec is requiring an inspection be performed to determine if the lower boom lift cylinder should be replaced. Altec will provide a cylinder for replacement, if required.

In order to determine if your unit is affected by MAB 540, compare the serial number of your unit with the list of affected units as described on the MAB. The inspection can be performed by the customer or you may contact Altec Industries, Inc. at 1-877-GO-ALTEC (1-877-462-5832), prompt 1, to schedule the repair to be completed at an Altec facility or by an Altec mobile service technician.

After contacting Altec Industries, Inc., if you are still not able to have the safety defect remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.