

SAFETY RECALL NOTICE

Glaval Number (USA) **10V-608**

Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

November 9th, 2010

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.

Dear Glaval bus Customer,

Glaval Bus has decided that a defect which relates to motor vehicle safety exists on the Entourage, model years 2009 through 2011, manufactured between the dates of July 1st 2009 through November 1st, 2010. The rear flashers may not function (flash) when the ignition key is in the "Key Off" position.

WHAT IS BEING RECALLED:

This recall applies to the faulty operation of the rear hazard flashers

WHY IS IT BEING RECALLED:

The rear flashers may not function (flash) when the ignition key is in the "Key Off" position or removed. According to FMVSS S5.5.5 "The vehicular hazard warning signal operating unit on each vehicle shall operate independently of the ignition or equivalent switch, and when activated, shall cause to flash simultaneously sufficient turn signal lamps to meet, as a minimum, the turn signal lamp photometric requirements of this standard" This situation could cause personal injury if a vehicle were driving in adverse weather conditions or if stopped/incapacitated on a roadway.

WHAT YOU NEED TO DO:

Confirm that your vehicle is working properly by turning the key to the "Key Off" position and turn on the flashers. If the rear flashers are not operating properly (flashing) contact your authorized dealer to arrange to make arrangements to have your unit repaired.

Contact your Glaval Bus dealer or Glaval Cust ----

Glaval Bus Customer Service

1-800-445-2825 or glavalcustomerservice@forestriverinc.com

WHAT GLAVAL BUS WILL DO:

Once contacted by your dealer and or repair facility Glaval Bus will provide the parts to the repair facility. The recall will take approximately one hour and will be performed at no charge to you.

If after contacting Glaval Bus and your inspection and/or repair is not completed in a reasonable amount of time, which is not longer than 60 days after you tender the vehicle for repair, or without charge you may notify:

**Vehicles in the United States
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590
Or call the Toll Free Vehicle Safety Hotline:
(888) 327-4236
TTY: (800) 424-9153
Or go to: <http://www.safercar.gov>**

Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.