



SAFETY RECALL NOTICE

December 15, 2010

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland has decided that a defect which relates to motor vehicle safety exists in certain travel trailers manufactured between August 24, 2010 and October 15, 2010, equipped with 15" welded steel wheels supplied by Tredit Tire & Wheel Company.

What Vehicles are being recalled?

This recall affects all 2011 travel trailers that were equipped with 15" welded steel wheels with date stamp on the back side of the wheel, in the rim of "07 10 06 Z" or "08 10 16 B" manufactured between August 24, 2010 and October 15, 2010.

Our records indicate that you are the owner of one of the affected vehicles:

What is the Problem?

Some of the subject units may contain "test" rims that were used to calibrate the machine during the manufacturing process and were inadvertently included in the production set that were sent to Tredit Tire and subsequently to Heartland RV between August 24, 2010 and October 15, 2010. The manufacture indicated that there are no more than 10 "test" rims that were included in the production; that only 15" wheels were affected and only wheels with the stamp of "07 10 06 Z" or "08 10 16 B" on the back side of the wheel, in the rim.

The "test" rims could have insufficient welds that could allow for the center of the wheel to separate from the rim. This occurrence could have potential for serious bodily injury and/or property damage.

What Should You Do?

At your earliest convenience, please contact your local dealer to set up an appointment to have this inspected immediately to determine if your wheels are included in the range of this recall. This service will be performed free of charge.

If you have questions concerning this recall or if you need any assistance such as locating an authorized dealer or repair facility, please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032, please have this letter and your VIN # available for prompt service.

After contacting your dealer or Heartland RV and you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Your safety and satisfaction is important to us and we regret any inconvenience this may cause you.

Respectfully
Heartland RV