



December 2010

2009-2010 Mazda5 Fuel Pump Connector Safety and Emission Recall 6110K

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2009-2010 Mazda5 vehicles, produced from June 29, 2009 through April 28, 2010.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain Mazda5 vehicles, water may not be removed completely from the harness connector of the fuel pump due to variations in the fuel tank leak check process performed before vehicle assembly. As a result, the connector pin may corrode, potentially causing the pin to break which can lead to an inoperative fuel pump, engine stall and the inability to restart the engine.

What will Mazda do?

Your Mazda dealer will inspect the fuel pump connector, and if necessary, replace the fuel filter body with a new one and repair the harness **free of charge**. The repair may take approximately one hour to complete; however, it may take longer depending on the necessary repair and service workload at your Mazda dealership.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the fuel pump connector inspected as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Emission Law Information:

To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.



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Important notice to owners registering vehicles in California, Massachusetts, and Vermont: California Department of Motor Vehicles, Vermont Department of Motor Vehicles, and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts and Vermont, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a *Vehicle Emission Recall - Proof of Correction Certificate* upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

What if you already paid for repair on fuel pump, fuel filter and/or harness?

If you have already paid for the inspection, repair or replacement of the fuel pump, fuel filter and/or harness due to corrosion on the fuel pump connector terminal, prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

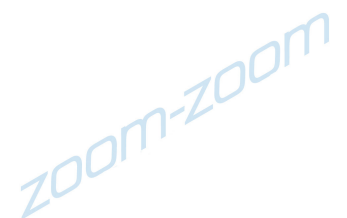
If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.





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We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. You own or have owned a 2009-2010 Mazda5 vehicles built between June 29, 2009 and April 28, 2010.
2. You have paid for the inspection, repair or replacement of the fuel pump, fuel filter and/or harness due to corrosion on the terminal of fuel pump connector.
3. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection, repair or replacement of the fuel pump, fuel filter and/or harness due to corrosion on the fuel pump connector terminal
 - Vehicle model and year, and vehicle identification number (VIN)
 - Your name and address at the time of repair
4. Mail this reimbursement application form in the enclosed envelope to:

**Mazda North American Operations
Attn: Recall Reimbursement Dept
P.O. Box 57085
Irvine CA 92619-7085**

Procedure for Reimbursement Request

Once your vehicle has had the fuel pump, fuel filter and/or harness inspected, repaired or replaced by an authorized Mazda dealer due to corrosion on the fuel pump connector terminal, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.
4. You will be reimbursed for the amount you have paid for the inspection, repair or replacement of the fuel pump, fuel filter and/or harness due to corrosion on the fuel pump connector terminal.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

