

FOREST RIVER, INC.

Parts & Service

55135 C.R. 1 • Elkhart, IN 46514 • (574) 206-7600 • Fax (574) 206-9450

Recall 10V-595
December 2010

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River has decided that a defect which relates to Federal Motor Vehicle Safety Standards exists in certain model year 2011 Georgetown Class A Motorhomes produced with the optional Khaki, Latte, Mist or Thunder décor packages. We believe that you currently own or previously have owned one of these vehicles. For this reason we ask that you arrange for your servicing dealer to correct your vehicle without delay. The service and required parts will be provided free of charge.

We apologize for this situation and with your help will resolve any issue that may exist with your recreational vehicle. Our commitment is, with the help of our authorized dealers, to provide you with the highest level of service and support possible.

The issue found in the affected vehicles pertains to a specific fabric that was not produced correctly. The fabric which is only found in the above décor options fails to meet our burn resistance standard and could burn at a faster rate if a fire was to happen.

The defective fabric is found in the bedroom window valances/drapes, bedspread, pillows and headboard. To correct this issue your dealer will replace the defective fabric with a properly treated fabric for your safety. All you have to do is contact your dealer to set up and appointment to have this recall performed on your recreational vehicle. The time needed to perform this recall is less than one day. However, each dealer differs in scheduling and facilities, your dealer may need your recreational vehicle for a longer time period.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have difficulty getting your recreational vehicle repaired promptly and without charge, please contact your dealers service manager. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. If you need assistance with locating a dealership, please contact Forest River Customer Service at 574-206-7600. Our office hours are: Monday – Friday, 8AM – 5PM, Eastern Time. We are closed on Saturday and Sunday.

Sincerely,
Forest River, Inc.
Customer Service