



Jaguar Land Rover North America LLC  
555 MacArthur Boulevard  
Mahwah, NJ 07430

<http://www.landroverusa.com>  
201-818-8500

**13 December 2010**

**RE: Safety Recall P116 - Airbag Clockspring Connector**

**Vehicle Affected: LR2**

**Model Year: 2010**

**Dear LR2 Owner,**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect, relating to motor vehicle safety, exists in certain 2010 - 2011 model year LR2 vehicles. Your vehicle is included in this Recall action.

**What is the concern?**

Land Rover has identified a concern whereby the component used to connect to the driver's airbag may not operate correctly. As a result, the airbag (SRS) warning light will be illuminated, in these cases and in the event of a crash, the driver's frontal airbag may not deploy as intended or at all and therefore will not be able to properly protect the driver, increasing the risk of injury.

**What will Land Rover and your Land Rover Retailer do?**

Land Rover is carrying out a voluntary recall to fit a shim to the clockspring connector to restore the correct operation of the affected component. The work will be carried out free of charge.

**What should you do?**

Please contact your Retailer at your earliest convenience to schedule an appointment to have Recall P116 completed on your vehicle.

**How long will it take?**

The repair process should take no longer than 20 minutes, although your vehicle may be required for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:**

**Federal regulations require that you forward this recall notification to the lessee within TEN days.**

**Moved or no longer own a Land Rover?**

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known), please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at **800-637-6837, Option 9.**

You can also contact Land Rover by e-mail: Visit the web site <http://www.landroverusa.com> and send an email from the 'Contact Us' tab.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America LLC  
ATTN: Customer Relationship Center  
555 MacArthur Blvd  
Mahwah, NJ 07430 - 2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the National Highway Traffic Safety Administration at:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to [www.safercar.gov](http://www.safercar.gov) to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. We ask that you please treat this matter with the urgency it requires. Land Rover regrets any inconvenience this Recall may cause and thanks you for your co-operation.

Sincerely



Stephanie P. Lutz

Customer Satisfaction Manager