



Draft

# SAFETY RECALL NOTICE

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The manufacturer of your vehicle, General Motors, has decided that certain <Year> model year Isuzu I-Series vehicles fail to conform to Federal Motor Vehicle Safety Standard 225. The top tether anchor for the front center seat is not accessible and the Owner Manual does not include instructions regarding how to use the top tether. As a result, Isuzu Motors America, LLC (Isuzu) is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## WHAT IS THE CONDITION?

The child restraint top tether anchor for the front center seat position in your vehicle is not accessible as required by the Standard. FMVSS 225 also requires that the Owner Manual includes a step-by-step procedure for attaching a child restraint top tether to a vehicle top tether anchor.

The top tether helps to secure a child seat. Even with the top tether, however, both the National Highway Traffic Safety Administration and Isuzu discourage placement of a child in a front seat. In the event of a crash, a child in a child restraint in the front center seat position with or without a top tether anchor restraint can be seriously injured or killed.

## WHAT WE WILL DO

FMVSS 225 requires that we provide the enclosed Owner Manual Supplement that describes how to install a child restraint using a top tether in the front center seat position; however, Isuzu does not recommend that you place a child restraint in the front center seat. A child in a child restraint in the front center seat position can be seriously injured or killed by the frontal airbags if they inflate.

If you must transport a child in a forward-facing child restraint in your vehicle, Isuzu recommends placing the forward-facing child restraint in the right front passenger seat where a top tether anchor is already accessible. The vehicle may have a passenger sensing system or a manual on-off switch that is designed to turn off the right front passenger frontal airbag under certain conditions. In addition, a forward-facing child restraint installed in the right front passenger seat would not interact with the driver's frontal airbag. Rear-facing child restraints should not be installed in vehicles without a rear seat, even if the passenger airbag is off. Please refer to the appropriate section in your Owner Manual for more information.

Your Isuzu service facility will cut a hole into the back panel trim cover to allow access to the top tether anchor for the front center seat position. See the enclosed insert for an illustration. This service procedure will be performed for you at **no charge**.

## WHAT YOU SHOULD DO

Please place the enclosed Owner Manual Supplement in your Owner Manual in the Seats and Restraints section for future reference.

Because a child in a child restraint in the front center seat position can be seriously injured or killed by the frontal airbags if they inflate, Isuzu does not recommend installing child restraints in the front center seat position.

Please call the Isuzu Special Assistance Center at 1-xxx-xxx-xxxx or visit our website at [www.isuzu.com](http://www.isuzu.com) to identify the Isuzu service facility that is closest to you. Then you should contact your Isuzu service facility to arrange a service appointment to have an access hole cut into the back panel trim cover as soon as possible. Until this recall can be performed on your vehicle, a child restraint top tether cannot be attached to the top tether anchor for the front center seat position. After this procedure has been performed by your Isuzu service facility, the Owner Manual Supplement provides a step-by-step procedure for attaching a child restraint top tether to the vehicle top tether anchor for the front center seat position.

If you have any problems obtaining the needed repair or believe that this repair has not been made within a reasonable time, you may contact:

National Owner Relations Department  
Isuzu Motors America, LLC  
1400 S. Douglass Road  
Suite 100  
Anaheim, CA 92806

If you still are not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you.

Sincerely,

ISUZU MOTORS AMERICA, LLC

***Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.***

***Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.***