

NHTSA / Transport Canada Safety Recall Notice
EZ RIDER II Buses

Sent Via UPS 2nd Day Air

January 12, 2011

Mr. Larry Braun
PACE South Holland Division
405 Taft Drive
South Holland, IL 60473

Subject: NHTSA Recall No. 10V-568
Transport Canada Recall No. 2010-398

This Safety Recall Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act in the United States and the Motor Vehicle Safety Act in Canada and is important for your safety.

Reason for This Recall

DRAG LINK RECALL

Eldorado National California, Inc. (Eldorado) decided that a defect which relates to motor vehicle safety exists in certain E-Z Rider II brand buses manufactured between March 1, 2004 and December 31, 2010.

Vehicles subject to this recall campaign were manufactured with defective drag links. Over time the drag link may fatigue and fail. A drag link failure could result in loss of vehicle control and potentially a crash that could cause damage to the bus and possible serious injury or death.

Other bus models manufactured by Eldorado National California, Inc. and E-Z Rider I buses are not included in this recall.

SERVICE REPLACEMENT DRAG LINK RECALL

If your E-Z Rider II bus was built / delivered prior to March 1, 2004 there is a possibility that you have replaced the existing drag link for service with the drag link that falls under this recall.

What We Will Do

Eldorado will replace the defective drag link in your buses at no cost to you. Eldorado will send replacement drag links and repair instructions to the address above as drag links become available in mid-February. If you do not want to make the repair please contact one of the following people as soon as possible to schedule the repair:

Robert Mendoza – Service Manager - Rmendoza@eldorado-ca.com
Tony Wayne – President – Twayne@eldorado-ca.com
909-591-9557

What You Should Do

DRAG LINK RECALL

If your E-Z Rider II bus was built / delivered after to March 1, 2004 and is on the attached VIN list Eldorado will send replacement drag links and repair instructions to the address above as drag links become available in mid-February

SERVICE REPLACEMENT DRAG LINK RECALL

If your E-Z Rider II bus was built / delivered prior to March 1, 2004 and is on the attached VIN list please inspect your buses immediately using the supplied procedure that are attached to see if you have drag link "B" or "C". Please fill out attached inspection sheet on which drag link you have installed on your bus and e-mail, FAX or call Eldorado immediately. If your buses have drag links "B" or "C" they will need to be replaced in this recall. Contact Eldorado immediately so replacement drag links can be provided.

If you have drag link "B" or "C" in your service parts inventory please return to Eldorado for full credit. THESE CAN NOT BE USED AS SERVICE REPLACEMENT PARTS.

If you are no longer in possession of these buses please contact Eldorado National California, Inc. with the name and address of where the buses are now.

If you have questions concerning this recall or if you need any assistance such as locating an Eldorado authorized dealer or repair facility, please contact Eldorado by mail at Eldorado National California 9670 Galena Street, Riverside, California 92509, or by e-mail at Rmendoza@eldorado-ca.com, or Twayne@eldorado-ca.com or by phone at 909-591-9557, or by FAX 909-591-5285.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Eldorado fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buses.

Sincerely,

Tony Wayne
President
Eldorado National California, Inc.