



Volvo Cars of North America, LLC

1 Volvo Drive
P.O. Box 914
Rockleigh, NJ 07647
<http://www.volvocars.us>

IMPORTANT RECALL NOTICE



YV1672MK5A9999999-R39153A999999R39 503277-01 1
Mr. Sam Sample
123 Main St.
Anytown, US 99999-9999



November 18, 2010

Dear Mr. Sam Sample,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo has decided that a defect which relates to motor vehicle safety exists in certain Volvo vehicles equipped with Garmin nüvi® 760 portable GPS units. Our records indicate that you may have purchased a Volvo S80 MY2000-2010, S60 MY2001-2009, V70 MY2001-2010, XC70 MY2001-2010, XC90 MY 2003-2010, S40 MY2004-2010, V50 MY 2005 – 2010, C30 MY2007-2010 or C70 MY 2006-2010 equipped with a Garmin nüvi® 760 unit that is potentially affected by this recall, or purchased a Garmin nüvi®760 unit directly from a Volvo retailer.

The reason for the Garmin Recall:

Garmin has identified potential overheating issues when certain batteries manufactured within a limited date code range are used in certain Garmin nüvi® 760 models with a specific printed circuit board (PCB) design. It appears that the interaction of these factors can increase the possibility of overheating, which may lead to a fire.

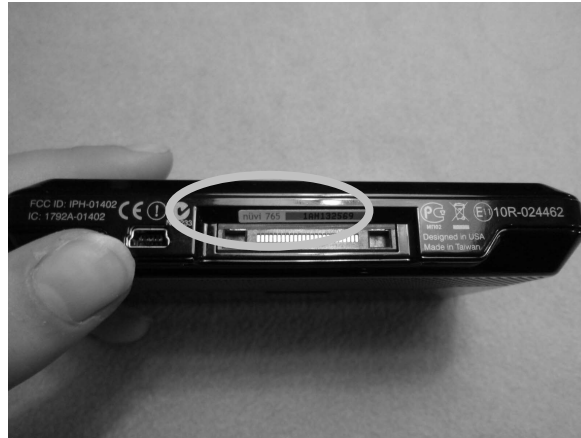
Volvo is contacting potentially affected vehicle owners and requesting that they visit the Garmin website to identify if their unit is affected.

What you need to do:

Please stop using your Garmin portable GPS device immediately, and visit the Garmin website below to determine if your unit is affected. Vehicle owners should not visit a Volvo retailer for this Garmin recall repair.

www.garmin.com/nuvibatterypcbrecall

Determine your nüvi® 760 serial number by looking at the label on the back or bottom of your nüvi® 760. You must provide this and other information to determine whether your nüvi® 760 is affected by this recall.



If you do not have access to the web site, please call Garmin at 866-957-1981 to determine if your GPS unit is affected and receive instructions on how to have it repaired.

Corrective action:

If you determine that your nüvi® 760 is affected by this recall, immediately stop using the device, discharge the unit according to the instructions below and return it to the directed Garmin-authorized service center for service.

Do not attempt to remove the battery yourself. Promptly discharge the battery in any recalled nüvi® 760 devices to eliminate the possibility of the battery overheating. To safely discharge the battery, perform the following actions in order:

1. Disconnect the nüvi® 760 from all power cables and mounts.
2. Turn on the nüvi® 760. The top right corner of the nüvi® 760 main menu displays the battery symbol and indicates the current battery charge level.
3. Let the nüvi® 760 sit until the battery is completely discharged and the nüvi® 760 turns itself off.
4. Do not re-charge or continue to use a recalled nüvi® 760.

After you discharge your nüvi® 760 battery, follow the instructions you received from Garmin for returning your nüvi® 760.

The unit's battery will be replaced with a new battery and a spacer will be inserted on top of the battery next to the PCB. The insertion of the spacer will provide a uniform enclosure space for the replacement battery. When the battery is replaced and the service concluded, your nüvi® 760 will be returned to you by Garmin. You will not have to pay for any associated service or shipping charges according to instructions by Garmin. www.garmin.com/nuvibatterypcbrecall.

If you have any additional questions, please contact the Volvo Customer Care Center at 1 Volvo Drive, P.O. Box 914, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 5:00 P.M. EST. You may also e-mail us at customercare@volvoforlife.com.

You may also contact the NHTSA Administrator at: National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

We apologize for any inconvenience this may cause, and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

A handwritten signature in cursive script that reads "Mike Assainte".

Mike Assainte
Manager, Customer Support