



2592 East Kercher Road - Goshen, Indiana 46528 - 574-642-4730 fax: 574-642-4169

SAFETY RECALL NOTICE

Recall Notification No. 10V-562

Date: December 3, 2010

Dear Vehicle Owner:

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Startrans has decided that a defect, which relates to motor vehicle safety, exists in a number of Trans/Air TA73 evaporators manufactured between 8/2/1997 and 7/31/2007. The evaporators in question are typically installed in school and transit type commercial buses. The evaporators have a speed control resistor mounted to the top of each blower assembly.

Startrans along with Trans/Air is recalling certain applicable model year 1999 to 2007 Candidate, Candidate II, Senator HD, Trolley, President, Senator and Senator II Transit Buses equipped with Trans/Air TA73 Evaporators. The evaporator utilizes a power resistor to regulate blower speed. Should a short occur in the "low or medium speed" circuit while the blower is in high speed, the short will cause the supply voltage to feedback through the resistor to ground, not drawing enough current to trip the fuse. This would cause the resistor temperature to rise to a point where it will melt and possibly ignite the plastic blower housing to which it is mounted. The overheating can result in a fire.

Startrans Bus along with Trans/Air will be instituting a Mandatory Safety Corrective Action Program. According to our records, affected units were purchased by your company. Your vehicle identified on this enclosed bulletin, is affected. The parts necessary to correct this condition will be provided free of charge and reimbursement for labor should be filed on a warranty claim form and submitted to Trans/Air. This program includes installing thermal fuses to the resistor at the wire terminals. This program is being provided to all end users at no charge. The attached notification details the VIN #'s of the buses in your fleet, which will require correction. Arrangements to have this service performed, which normally takes approximately 1 hour per evaporator, can be scheduled after by calling your nearest Trans/Air Service Point which is included on the attached list.

If you have any problem regarding this recall, please contact the Startrans Warranty Department at (574) 642-4730. A Startrans Bus Representative will arrange for prompt attention to your vehicle.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. If Startrans fails or is unable to remedy this defect without charge and within a reasonable timeframe, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot Line at 1-888-327-4236 if your service center fails to repair or is unable to remedy this condition without charge or within a reasonable time.

Sincerely,

Kevin Walker
Engineering Manager
Startrans Bus