



Mack Trucks, Inc.
P.O. Box 26115
Greensboro, NC. 27409

**SAFETY RECALL SC0347
FEBRUARY 2011**

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has decided that certain vehicles fail to conform to the rear conspicuity requirements as specified in Federal Motor Vehicle Safety Standard 108, Lamps, reflective devices, and associated equipment. This applies to vehicles manufactured without rear mud flap hanger brackets during the period July 13, 2010 through August 13, 2010

NON COMPLIANCE: The rear conspicuity treatment (i.e. reflectors) typically found on the mud flap hanger brackets may not have been installed in the alternate positions (e.g. back of cab) as allowed in the regulation on vehicles manufactured without rear mud flap hanger brackets.

SAFETY RISK: Lack of reflectors could lead to reduced visibility of the vehicle which may increase the risk of a crash.

WHAT YOU SHOULD DO: Please determine whether the required conspicuity reflectors are installed by visually inspecting your vehicle using the illustration on pg 3. If the reflectors are installed, then no further action is required. If they are not installed, please contact Mack Trucks at (336) 393-2233 or vtna.regulatoryaffairs@volvo.com.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

Please contact:

Mack Trucks Inc.
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> if you believe that Mack Trucks Inc. has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**PRE NOTIFICATION
REMEDIES:**

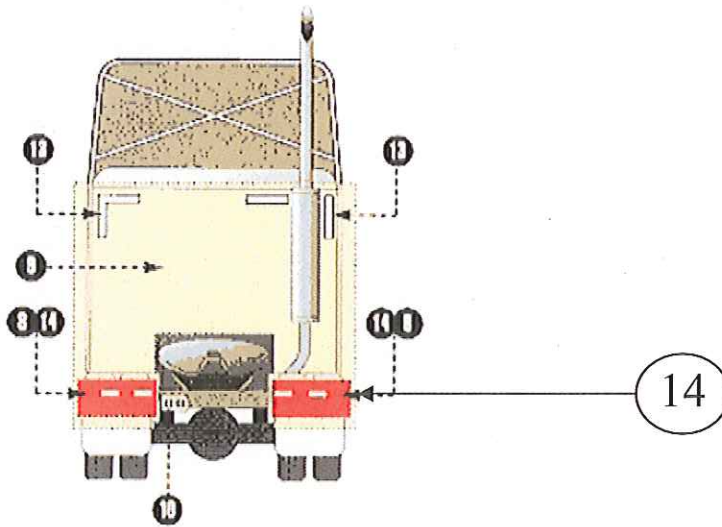
If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

MACK TRUCKS, INC.

Installation Instruction:



Your vehicle was produced without mud flap hanger brackets. As a result, the required rear reflectors as depicted by “14” should have been installed directly to the back of cab. If the reflectors depicted by 14 are already installed on either the mud flap hanger brackets or directly to the back of cab as stated in the table below, no further action is required.

If the rear marking conspicuity reflectors are not installed, then please contact Mack Trucks at 336 393-2233 or vtna.regulatoryaffairs@volvo.com .

DESCRIPTION		MANDATORY REQUIREMENTS					
Area	Conspicuity Treatment	DOT Code	Quantity	Color	Location	Height	Options
14	Rear Marking	DOT-C, DOT-C2, DOT-C3, or DOT-C4	Exactly 2 sections of min. 600mm each	Red/White	Rear - facing rearward - on fenders, on mud flaps brackets, or within 300mm below of the top of mud flaps	As horizontal as practicable and not higher than 1525 mm from the ground	If mud flaps not used - on the cab or frame mounted brackets