



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

November 24, 2010  
Sentinel Transportation  
3521 Silverside Rd Concord PI  
Wilmington, DE 19810

Subject: Safety Recall 10KWH – Air Disc Brake Interference  
Vin No. [REDACTED]

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety may exist in certain T660, T700, T800, and W900 with the AG400L suspension and air disc brakes, manufactured by Kenworth between December 22, 2008, and August 2, 2010. Your vehicle has been identified as having been manufactured within this time period and may contain the defect identified above.

The Bendix Air Disc Brake (ADB) calipers may have been installed in reversed positions between the left and right ends of the rear axles, leading to interference between the calipers and the suspension as the brake pads wear. This interference may prohibit the floating caliper's movement, which may subsequently reduce the outer pad's pressure on the disc, and can eventually lead to reduced braking performance, increasing the risk of a crash. This condition was determined by Kenworth to be a safety-related defect.

<b>The problem is...</b>	Possible interference between rear air disc brake calipers and rear suspension
<b>What your dealer will do...</b>	Inspect calipers for correct installation and possible damage, and replace any damaged calipers as necessary
<b>What you must do ...</b>	Contact your dealer immediately to schedule an appointment

Kenworth has initiated a recall to inspect rear brake calipers, remedy the orientation, and replace any damaged calipers as necessary. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take approximately 2 hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager



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P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

November 24, 2010

J & R Hall  
Rr#3 552 Piper St.  
Ayr, ON N0B 1E0

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Vin No.

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If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Director, Vehicle Safety and Energy Operations, Road Safety and Motor Vehicle Regulation, Transport Canada, Ottawa, Ontario K1B 3V9.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

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Sincerely,

Mike Kalkoske  
Quality Services Manager



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P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

Le 24 novembre 2010

Kenworth Montreal  
7500 Trans Canada Highway  
St. Laurent, PQ H4T 1A5

OBJET : Rappel de sécurité 10KWH – Interférence sur les freins à disques pneumatiques

Cher client Kenworth, Vin No.

Nous vous faisons parvenir cet avis conformément aux exigences de la loi sur la sécurité des véhicules automobiles au Canada.

Kenworth Truck Company a constaté qu'un défaut relié à la sécurité des véhicules automobiles peut exister dans certains T660, T700, T800 et W900 équipés d'une suspension AG400L et de freins à disques pneumatiques, fabriqués par Kenworth entre le 22 décembre 2008 et le 2 août 2010. Il a été établi que votre véhicule a été construit pendant cette période et qu'il peut comporter le défaut en question.

Les étriers de freins à disques pneumatiques de Bendix (ADB) peuvent avoir été installés en position inversée entre les extrémités gauche et droite des essieux arrière, causant une interférence entre les étriers de freins et la suspension alors que les plaquettes de freins s'usent. Cette interférence peut empêcher le mouvement de flottage de l'étrier, ce qui pourrait subséquemment réduire la pression des plaquettes externes sur le disque et pourrait éventuellement mener à une réduction de la puissance de freinage, augmentant le risque de collision. Kenworth a jugé que cette condition représentait un défaut relié à la sécurité.

<b>Le problème ...</b>	Possibilité d'interférence entre les freins à disques pneumatiques arrière et la suspension arrière
<b>Ce que fera votre concessionnaire ...</b>	Inspecter les plaquettes de freins pour s'assurer d'une installation adéquate et de l'absence de dommages et remplacer les plaquettes de freins endommagées au besoin
<b>Ce que vous devez faire ...</b>	Communiquer immédiatement avec votre concessionnaire pour fixer un rendez-vous

Kenworth a mis en place une campagne de rappel afin d'inspecter les plaquettes des freins arrière, remédier à l'orientation et remplacer toute plaquette de frein endommagée, au besoin. Veuillez communiquer immédiatement avec votre concessionnaire Kenworth afin de prendre rendez-vous pour effectuer cette réparation. Pour localiser votre concessionnaire Kenworth le plus près de chez-vous, veuillez consulter Dealer Locator sur [www.Kenworth.com](http://www.Kenworth.com). Cette réparation devrait nécessiter environ 2 heures et sera effectuée sans frais. Si vous avez fait effectuer cette réparation avant la réception de cet avis, vous pourriez être éligible à un remboursement de vos frais pour avoir remédié au problème avant même d'avoir reçu cet avis de rappel.

Si vous constatez que la compagnie Kenworth Truck ne vous a pas permis de remédier à ce défaut dans un délai raisonnable et ce, sans frais, vous pouvez soumettre une plainte au ; Directeur, Sécurité des véhicules et des opérations énergétiques, Sécurité routière et règlements sur les véhicules automobiles, Transport Canada, Ottawa, Ontario K1B 3V9

La loi fédérale nécessite de tout bailleur de véhicules qui reçoit cet avis de rappel d'en faire parvenir une copie à toute personne ayant loué un véhicule et ce, dans un délai de dix jours.

Si le véhicule cité en rubrique ne vous appartient plus, nous apprécierions que vous nous fassiez part du nom du nouveau propriétaire, si vous le connaissez. Une carte à cet effet est annexée à la présente.

Nous regrettons tout inconfort que ce rappel pourrait vous causer et apprécions votre collaboration dans de telles circonstances.

Salutations distinguées,

Mike Kalkoske  
Directeur du service de la qualité