



Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America, Inc.

[Redacted Address]

OWNER NOTIFICATION

Dear Infiniti QX56 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain 2004-2006 Model Year Infiniti QX56 vehicles. Our records indicate that you own or lease one of the potentially affected vehicles.

Reason for Recall

On some of the affected vehicles, an issue with an Engine Control Module relay may, over time, cause engine performance issues, and in some instances, can cause the engine to stop running while the vehicle is in motion, increasing a risk of a crash.

What Infiniti Will Do

Your Infiniti retailer will replace the ECM relay with a new one. This service, free of charge for parts and labor, should take less than an hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti retailer.

If you have previously paid for repairs related to this issue prior to this notification, you may be eligible for reimbursement of the related expense. Please contact Consumer Affairs at 1-800-662-6200. If the retailer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



RETURN THIS POSTAGE
PAID CARD TO NISSAN
IF ANY INFORMATION
(NAME OR ADDRESS)
HAS CHANGED.
DETACH CARD AT
PERFORATIONS.

VEHICLE
IDENTIFICATION
NUMBER

[Redacted VIN]

If you have moved or no longer own this vehicle, please check the appropriate box.

- 1) ☐ Name or address has changed 2) ☐ Never owned this vehicle
I no longer own this vehicle. It was:
3) ☐ Sold (print name and address of new owner below, if known) 4) ☐ Destroyed 5) ☐ Stolen

6686 1003345

[Redacted Name and Address]



LAST NAME	FIRST NAME	MIDDLE
ADDRESS		
CITY		
STATE	ZIP	