



Mitsubishi Motors North America, Inc.
 PO Box 6400
 Cypress, CA 90630
 Telephone: 888-648-7820
 www.mitsubishicars.com

AFFECTED VEHICLES
MODELS: 2006-2008 ENDEAVOR

Dear Mitsubishi Owner,

Date: December, 2010

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. (MMNA) has determined that a defect relating to vehicle safety exists in certain 2006 – 2008 Endeavor vehicles equipped with manual air conditioning. Due to an incorrect heater (HVAC) controller signal, the air flow from the air vents may randomly change direction and/or the temperature may briefly cycle between hot and cold. This condition could affect defroster performance, resulting in poor windshield visibility and potentially cause a crash.

What you should do: Please contact your Authorized Mitsubishi Dealer and schedule an appointment to have the heater controller replaced on your vehicle, free of charge. If necessary, the dealer will also repair the heater case mode door shaft, free of charge. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this repair to your vehicle, free of charge).

What your dealer will do: The dealership will replace the heater controller on your vehicle and inspect the heater case mode door shaft for damage. If necessary, the dealer will repair the mode door shaft.

How long will it take? The time needed for this repair is approximately 45 minutes. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem regarding the above condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

C1003M01

Sincerely, Mitsubishi Motors North America, Inc.

V	1 4A4MM21S47E058149 18																		DATE OF CHANGE	MO	DAY	YR		
																			19			24		
	25 IF THE VEHICLE IS NO LONGER OWNED, ENTER THE REASON NUMBER IN THE BOX AT THE LEFT →																		1 - SCRAPPED		2 - STOLEN		3- EXPORTED	
																			4 - TRADED		5 - SOLD			
NAME	1	LAST NAME FIRST NAME																47						
ADDRESS	2																	47						
ADDRESS CONT.	52																	73						
CITY	3																	40	STATE	42	43			
ZIP CODE	45					49	PHONE NO.	51					62											
EMAIL																								
VEHICLE IS OR WAS REGISTERED TO:																			4A4MM21S47E058149					
4S 15 **AUTO**SCH 3-DIGIT 233																								

COMPLETE THIS CARD ONLY IF YOUR ADDRESS HAS CHANGED OR IF YOU ARE NOT CURRENT OWNER.
 CAMPAIGN VEHICLE DISPOSITION CARD

IMPORTANT -
 FOR THE ACCURACY OF OUR SAFETY/EMISSIONS RECALL MAILING RECORDS, PLEASE COMPLETE THIS CARD IF YOU HAVE CHANGED YOUR ADDRESS OR ARE NO LONGER THE OWNER OF THE MITSUBISHI VEHICLE LISTED.