



SAFETY RECALL NOTICE

TO: «CUST»
FROM: Rob Wilkey, Field Upgrades and Recalls
DATE: November 2010
SUBJECT: Recall Notice **10V-511 Seat Belt**
Medtec job#: «Product__Number»
VIN: «VIN»

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Medtec Ambulance has decided that a noncompliance which relates to motor vehicle safety exists in attendant seat belt assemblies used in certain Medtec Type II ambulances. These ambulances were shipped between September 14, 2007 and April 15, 2010.

As of September 1, 2007, FMVSS 208, section 4.2.7 requires a Type 2 seat belt assembly with shoulder harness for any forward or rearward facing seats on vehicles less than 10,000 lbs. GVWR. Certain Medtec ambulance attendant seats may not comply with FMVSS 208. These vehicles were built with Type 1 lap style seat belt assemblies.

Use of an improper seat belt assembly may increase the risk of injury to the seat occupant in the event of a crash.

A Type 2 seat belt assembly will be installed on your ambulance attendant seat by your Medtec dealer.

We expect the remedy for this noncompliance will begin no earlier than November 15, 2010. We expect the time required to perform the remedy should not exceed one hour once the work has begun. This remedy will be completed without charge.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Medtec dealer, or call Medtec Customer Service toll-free at 866-263-3832.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,
Medtec Ambulance

Rob Wilkey
Field Upgrades and Recalls



Reimbursement Notification

TO: «CUST»
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Medtec has a program for reimbursing costs related to this recall campaign for repairs made before this campaign was initiated.

If you paid for repairs to remedy this problem between September 14, 2007 and April 15, 2010, you may be eligible for reimbursement subject to these exclusions:

- The remedy, repair or replacement was already covered by the original or extended warranty.
- The remedy, repair or replacement did not address the problem covered by this recall
- The remedy, repair or replacement was not reasonably necessary to correct the defect.

The pre-notification remedy, repair or replacement need not be identical to the remedy provided by this recall campaign.

To obtain reimbursement consideration you must complete the enclosed Pre-Notification Reimbursement form and send it along with a copy of the repair receipt to:

Pre-Notification Reimbursement
Customer Service Department
Medtec Ambulance
2429 Lincolnway East
Goshen, IN 46526