

STARCRAFT

903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

November 8, 2010

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Certain Starcraft Recreational Vehicles are involved in a safety recall.
- Do not use the oven until your range has been inspected or repaired.
- Obtain your range's model number, serial number, and date code from the data plate under the cook top.
- Schedule an appointment with your Starcraft dealer if your stove top needs to be inspected and certified.
- This service will be performed for you at no charge.

NHTSA Recall Campaign #10V-502

Dear Starcraft RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft RV has decided that a defect, which relates to motor vehicle safety, exists in specific Autumn Ridge Travel Trailers {series 186BH, 235FB, 245DS, 256BHS, 278BH, 295RLS, 297BHS, 325RLSA, 329BHU, 336RESA}

Lexion S-Lite Fifth-Wheels {series 319FBH}

Lexion S-Lite Travel Trailers {series 294RL, 309QK, 329BH}

Travel Star EXP Sport Travel Trailers {series 176RB, 187TB}

Travel Star EXP Travel Trailers {series 217RBSS, 237CKS, 237RBS}

Travel Star Travel Trailers {series 245RKS, 288BHS, 245RBS}.

The affected units were manufactured between August 16, 2010 and October 1, 2010.

Starcraft has determined, based upon information provided to it by Atwood Mobile Products, that 17" and 21" Series 35 range-oven units, whose model numbers begin with RV1735, RV2135 or RA2135, manufactured by Atwood on or before September 20, 2010, may possess a small fracture in the line supplying gas to the oven cavity burner. Such a fracture has the potential to leak gas when the oven cavity burner is in operation. Gas only flows through the suspect tube when the oven thermostat is opened and the thermocouple signals that a pilot light is present in the oven cavity burner. Once gas is flowing, it can leak through the wall of the fractured gas line leading to a potential build up of gas in the RV, which might cause asphyxiation and death. In

the presence of a spark or other ignition source, this leak may lead to a fire, injury, or death. **We urge you not to use the oven on your unit until it has been inspected or repaired.**

Please obtain your range's model number, serial number, and date code from the data plate located under the cook top as shown in the picture below. To raise the cook top, apply pressure using your thumbs to the front corners of the cook top and push backwards to release the mechanism. Raise the cook top so that you can view the data plate.



If your range model begins with RV1735, RV2135, or RA2135, AND the date code is 09/20/10 or prior, look to see if the range has a green check mark near the data plate which indicates that your range has previously been tested and was certified as good. Please use the enclosed postage-paid postcard to record the Manufacturer, VIN, model number, serial number, and date code. Mail the completed postcard to Atwood. Alternatively, you can email the information to Atwood at range@atwoodmobile.com.



If your range model number AND date code fall within the recall range, and there is no visible green check mark on your stove, please schedule an appointment with your nearest Starcraft dealer. The remedy for the affected recreational vehicles will involve inspection of the suspect tube using a test kit provided by Atwood. If the tube contains a leak, Atwood will provide instructions on how to proceed. This repair will be done at no charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Atwood at 574-266-4749 for assistance.

If the dealer you choose to perform this repair is unable to perform the recall within a reasonable time frame, please contact Atwood for further instructions. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to Atwood promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Atwood at 574-266-4749 for further instructions. After contacting Atwood, if you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,

Starcraft RV

