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«Serial#» «RECALL»  
«First» «Last»  
«Address»  
«City», «State» «Zip»  
«Country»

## VEHICLE SAFETY DEFECT SERVICE BULLETIN

### IMPORTANT

- Certain Jayco Recreational Vehicles are involved in a safety recall.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

### NHTSA Recall Campaign #10V-500

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that a defect, which relates to motor vehicle safety, exists in specific Eagle Fifth-Wheels {series 313RKS, 321RLTS, 351RLSA, 351RLTS, 365BHS, 371RLQS}  
Eagle Super Lite Fifth-Wheels {series 25.5RKS, 26.5RLS, 28.5RLS, 30.5DBSA, 30.5RLS, 31.5FBHS, 31.5RLTS, 39.5RKS}  
Eagle Super Lite Travel Trailers {series 304BHK, 314BDS, 318RLS}  
Eagle Travel Trailers {series 256RKS, 298RLS, 320RLDS, 322FKS, 324BHDS}  
Greyhawk Class C Motor homes {series 31SS}  
Jay Feather Select Travel Trailers {series 242, 23K, 24T, 28R, 28U, 29L, X19H, X213, X21M, X23B, X23J, X26P}  
Jay Feather Sport Travel Trailers {series 165, 199, 221, X17Z, X18D, X20E}  
Jay Flight G2 Travel Trailers {series 26RKS, 29BHS, 29RLS, 32BHDS, 33RLDS}  
Jay Flight Travel Trailers {series 19RD, 22BHS, 22FB, 24FBS, 24RKS, 25BHS, 26BH, 26RLS, 29QBH, 36BHDS}  
Pinnacle Fifth-Wheels {series 34RLTS, 36REQS, 36RETS}  
Recon ZX Sport Utility Fifth-Wheel {series 39C}.

The affected units were manufactured between August 16, 2010 and October 1, 2010.

Jayco has determined, based upon information provided to it by Atwood Mobile Products, that 17" & 21" Series 35 range-oven units, whose model numbers begin with RV1735, RV2135, or RA2135, manufactured by Atwood between July 1, 2010 and September 20, 2010 may possess a small fracture in the line supplying gas to the oven cavity burner. Such a fracture has the potential to leak gas when the oven cavity burner is in operation. Gas only flows through the suspect tube when the oven thermostat is opened and the thermocouple signals that a pilot light is present in the oven cavity burner. Once gas is flowing, it can leak through the wall of the fractured gas line leading to a potential build up of gas in the RV, which might cause asphyxiation and death. In the presence of a spark or other ignition source, this leak may lead to a fire, injury, or death.

The remedy for the affected recreation vehicles will involve inspection of the suspect tube using a test kit provided by Atwood. If the tube contains a leak, Atwood will provide instructions on how to proceed. This repair will be done at no charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If you choose to have this repair performed by a Jayco dealer and the dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service for further instructions. Any non-Jayco dealer must contact Jayco prior to making the recall repairs for proper authorization and instruction. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to Atwood promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 800-283-8267. After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,

Jayco, Inc.