

NON-COMPLIANCE NOTIFICATION

VOLVO

**NON COMPLIANCE RECALL RVXX1005
JANUARY 2011**

DEAR VOLVO TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that certain vehicles fail to comply with Part 567, Certification.

SAFETY DEFECT: The tire description may be incorrect on the vehicle's certification label.

SAFETY RISK: The misinformation on the label could lead to replacement with a tire not rated to support the vehicle's gross axle weight rating, which can increase the risk of crash.

PRECAUTIONS YOU CAN TAKE: There are no precautions that you can take other than replace the label.

WHAT YOU SHOULD DO: A new certification label is enclosed with this letter. The certification label is located just inside the driver's door, on the rear door post. An illustration is provided with the label showing its exact location.

Before replacing the label, please compare the information on the old and new labels to confirm that they match with the possible exception of the tire descriptions.

Note: The label installed on your vehicle may have the correct tire description; if this is the case, please go ahead and remove the old label and install the new label.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the vehicle, please help us update our records by completing the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mailing it back to us.

**ASSISTANCE/
COMPLAINTS:**

If you need assistance, please contact:

Volvo Trucks North America
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

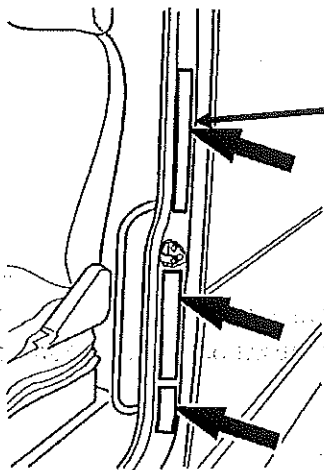
**PRE NOTIFICATION
REMEDIES:**

If you have previously paid for repairs as a result of this issue, you may be entitled to recovery of those expenses.

Submit copies of all documentation supporting your claim according to the rules specified in the "General Plan for Reimbursement of Pre-notification Remedies" provided in this mailing.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

VOLVO TRUCKS NORTH AMERICA



Label that needs to be replaced is located at the top.

Remove and dispose of old label and replace with new label.