



## SAFETY RECALL NOTICE

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act.

Dynamax Corporation has decided that a defect which relates to motor vehicle safety exists in certain Dynamax Motor Homes. The included models are:

- Isata Touring Sedan 2010-2011
- DynaQuest ST 2010-2011
- DynaQuest XL 2010-2011
- Grand Sport 2010-2011

This decision is based on information provided by Xantrex Technologies that a defect exists in some FSW3000 Inverter/Chargers. Due to poor soldering in close proximity to inadequately torqued bus bars in the product, melted solder can result in a short circuit failure. A short circuit can result in the unit overheating, possibly resulting in a fire.

The affected FSW3000 Inverter/Chargers have the model and serial numbers listed below:

Model Number: FSW3000  
FGA Number: 815-3000

**Serial Numbers: B12330337 to B12382728**



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If you own one of the listed units, it requires immediate service and continuing use could pose a potential safety hazard. Since the charger is required to maintain the batteries, until the unit can be changed out, the power share feature should be lowered to 15 amps. This will keep the unit from going into a high rate of charge and substantially reduce the potential safety hazard. If you need assistance with this function, please contact Dynamax Corporation.

Dynamax Corporation will replace the affected defective inverter/charger with a new Xantrex Freedom FSW3000 that contains a temperature sensor free of charge. Dynamax will send the new inverter/charger to the service center or mobile technician of your choice. The change out of components should take approximately one hour.

If you do not have a local dealership, service center or mobile technician, Dynamax Corporation will assist in finding the nearest service facility that can perform the change out. If you are required to pay at the time of service, immediately forward the invoice or Repair Order to Dynamax at (Fax) 574-262-3474 for reimbursement.

If you no longer own the motor home, please furnish as much information about the new owner or location as possible by calling 888-295-7859.

If you have questions, or require assistance regarding this recall please contact:

Dan Johnston  
Customer Service  
Dynamax Corporation  
2745 Northland Drive  
Elkhart, IN 45614  
888-295-7859  
574-262-3474, (Fax) 574-262-1436

If you feel that we did not provide the remedy in a timely manner and without charge to you, you may write to the Associate Administrator for Enforcement, Owners may also ~~contact the~~ National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the 's-vVehicle Ssafety Hhotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Your safety and satisfaction with your Dynamax product are important to us and we regret any inconvenience to you

Respectfully,

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Dan Johnston