

December 2010

**Safety Recall: Rear Suspension Corrosion**

Dear Passport Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Honda has decided that a defect which relates to motor vehicle safety exists in certain 1998–2002 model year Passport vehicles. In areas where road salt is extensively used, the forward mounting bracket for the left or right rear suspension lower link may suffer excessive corrosion, which may cause the lower link bracket to become detached from the frame, affecting vehicle handling and increasing the risk of a crash.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle inspected to determine the amount of corrosion your vehicle has sustained in the mounting bracket area of the frame. If little or no corrosion is observed, then the mounting bracket area will be treated with an anti-corrosion compound. If corrosion has damaged the bracket area, then reinforcement brackets will be installed to address existing damage. This work will be done free of charge. Please plan to leave your vehicle for at least half a day to allow the dealer flexibility in scheduling; vehicles that require bracket installation will take longer. Your dealer will be able to provide you with more specific repair information once the inspection is completed.

Please note that the brackets may not be available until the middle of January 2011. If your vehicle needs new brackets, the dealership will contact you when the parts are available to schedule an appointment.

If your vehicle is not drivable due to corrosion in the bracket area, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4, to arrange to have your vehicle transported to a Honda dealership to be inspected and to receive an appropriate remedy.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error.**

Our records show that you are the current owner or lessee of a 1998–2002 Passport involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you previously paid to have the repairs to address the condition covered by this recall, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

**Lessor Information.**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions.**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

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#### What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle inspected to determine the amount of corrosion your vehicle has sustained in the mounting bracket area of the frame. If little or no corrosion is observed, then the mounting bracket area will be treated with an anti-corrosion compound. If corrosion has damaged the bracket area, then reinforcement brackets will be installed to address existing damage. This work will be done free of charge. Please plan to leave your vehicle for at least half a day to allow the dealer flexibility in scheduling; vehicles that require bracket installation will take longer. Your dealer will be able to provide you with more specific repair information once the inspection is completed.

Please note that because your vehicle was originally purchased more than ten (10) years before September 22, 2010, which is the date that the National Highway Traffic Safety Administration was notified of this recall, Honda is not required to provide a remedy at no charge. However, as a courtesy, if you bring your vehicle to a Honda dealership no later than twelve (12) months from the date of this letter, Honda will provide this remedy at no charge. If you obtain the remedy more than twelve (12) months after the date of this letter, you will pay for the necessary parts and labor. The current Manufacturer's Suggested Retail Price (MSRP) of the anti-corrosion compound is between approximately \$27.00 and approximately \$54.00, depending on how many cans of the compound are required. However, if your vehicle requires reinforcement brackets, the MSRP of the bracket kits plus the required anti-corrosion compound is currently approximately \$210.00 or approximately \$407.00, depending on which type of bracket is required. Labor charges will be in addition to the cost of the required parts.

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