



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

MOTOR VEHICLE RECALL

Dear 2011 Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 Hyundai Sonata vehicles produced during the period beginning December 11, 2009 through September 10, 2010.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- The steering wheel and steering column are connected to the steering gear assembly under the vehicle through an intermediate shaft. Universal joints connect the upper end of the intermediate shaft to the steering column and the lower end of the intermediate shaft to the steering gear. Some vehicles may have improperly assembled or loose steering column intermediate shaft universal joint connections. If your vehicle has an improper or loose connection, you may hear noises when steering or notice that the steering feels loose or less responsive. These are indications your vehicle should be serviced. If these signals are undetected or unheeded, the connection between the steering wheel and steering gear may separate. If that happens, you would lose the ability to steer the front wheels, which may increase the risk of a vehicle crash.

What will Hyundai do?

- We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the steering column intermediate shaft universal joint connections for proper assembly and torque. If any deficiencies are found during the inspection, they will be corrected.

In addition to inspecting the steering column intermediate shaft universal joint connections, the Hyundai dealer will update the power steering software to ensure that steering wheel vibration or shaking will not occur as a result of a motor driven power steering malfunction. If a power steering malfunction were to occur, manual steering is still operative and an EPS (Electric Power Steering) warning light will illuminate indicating that the power steering is not operating properly.

Both procedures will be performed at no charge to you. Repairs should take less than an hour. When you make an appointment, please confirm if the dealer's schedule will allow the work to be performed while you wait.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

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