



**SUTPHEN**

FAMILY OWNED  
SINCE 1890

Sutphen Service Dept.  
PO Box 1845  
Springfield, OH 45501

October 15, 2010

City of St. Joseph Fire Dept.  
Fire Chief Mike Dalsing  
11<sup>th</sup> and Frederick  
St. Joseph, MO 64501

**\*\*\* SAFETY RECALL NOTICE \*\*\***

Dear Chief Dalsing:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. NHTSA Campaign # 10E-005

Sutphen Corp. has decided that a defect which relates to motor vehicle safety exists in certain pumper and aerial tower vehicles equipped with Detroit Diesel engines manufactured between May 2006 and December 2008. The possibility of unexpected engine shutdown exists, increasing risk of a crash and could hamper the ability to respond in a crisis situation.

Our records indicate that your vehicle listed below was manufactured during the affected production period.

<u>HS #</u>	<u>Vehicle Serial Number</u>
4641	06R1021992

To correct the defect described above, Sutphen Service will be coordinating the required modification to your vehicle. The campaign consists of a Detroit Diesel service representative connecting to the vehicle and reprogramming the engine. Modifications will be completed free of charge (parts and labor) and will require approximately 1 hour to complete.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have questions or concerns about this campaign please contact the Sutphen Service Department 1-866-287-5549.

If after contacting your dealer and you are still not able to have the defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We apologize for the inconvenience this campaign may cause. Sutphen is initiating this action because of the sense of responsibility Sutphen has for customer safety and customer satisfaction with our products. Thank you for your attention to this matter.

Respectfully,  
Allen Shaw  
Service Manager  
Sutphen Corp.

**Service Department**  
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