



November 18, 2010

Recall 10V-393

This notice is sent to you in accordance with the requirements of the National **Traffic** and Motor Vehicle Safety Act. Thomas Built has decided that a defect which relates to motor vehicle safety exists on certain **Minotour** model school buses manufactured between May 6, 2004 and February 2, 2010 with a Ford chassis. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the main power cables. The main power cables were not routed correctly and installed securely with adequate edge guarding to protect them from contacting the metal edge of the fender well. If undetected, cables that abrade with the sheet metal edge could eventually result in a short circuit possibly resulting in a fire.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of inspection for chaffing of the cable. If no chaffing a fender clip will be added. It will take approximately .2 hour per unit for this repair. If **chaffing** does exist the cable will be replaced and routed differently. It will take approximately 1 hour per unit for this repair. **To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.**

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or **destroyed/totaled**. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within **10** days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) **889-4871**, 8 a.m. to 5 p.m. eastern standard time Monday through Friday. To find a dealer in your area please go to [www.thomasbus.com](http://www.thomasbus.com).

If the defect is not remedied without charge and within a reasonable time which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336) 889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or phone the Vehicle Safety **Hotline** at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613) **993-9851**.

Sincerely,

Tracy Sauerbrey  
Warranty/Recall Department

Enclosure



November 18, 2010

Recall 10V-394

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built has decided that a defect which relates to motor vehicle safety exists on certain Minotour model non-school buses manufactured between May 6, 2004 and February 2, 2010 with a Ford chassis. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the main power cables. The main power cables were not routed correctly and installed securely with adequate edge guarding to protect them from contacting the metal edge of the fender well. If undetected, cables that abrade with the sheet metal edge could eventually result in a short circuit possibly resulting in a fire.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of inspection for chaffing of the cable. If no chaffing a fender clip will be added. It will take approximately .2 hour per unit for this repair. If chaffing does exist the cable will be replaced and routed differently. It will take approximately 1 hour per unit for this repair. **To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.**

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Tracy Sauerbrey  
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