

#### January 2013

#### Dear General Motors Customer:

General Motors is very interested in your safety and continued satisfaction with your vehicle. Our records show that although your 2005-2008 model year Pontiac Vibe vehicle is subject to an important safety recall, the necessary repairs have not been made. Therefore, we are sending an additional notification of this important safety recall. Please follow the instructions below to address this important matter.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Pontiac Vibe was engineered and designed by Toyota and built by New United Motor Manufacturing Inc. (NUMMI), a joint venture between Toyota and GM.

Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005-2008 model year Pontiac Vibe vehicles equipped with a 1.8L MFI engine and two-wheel drive transmission. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

#### IMPORTANT

- Your 2005-2008 model year Pontiac Vibe, is involved in safety recall 10282.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at no charge.

## Why is your vehicle being recalled?

The Powertrain Control Module (PCM) on your vehicle may have been improperly manufactured and include components that can fail prematurely. In most cases, the engine warning lamp could be illuminated, harsh transmission shifting could result, the engine may stall, or the engine may not start. In limited instances, the engine could stall while the vehicle is being driven, increasing the risk of a crash.

### What will we do?

Your GM dealer will inspect the production number of the PCM in your vehicle and, if necessary, replace it. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection time of 15 minutes. If the PCM requires replacement, and additional 25 minutes will be required. You should contact your GM dealer to arrange a service

## What should you do?

appointment as soon as possible.

Please remember that the state of California requires the completion of recalls on emission related parts prior to vehicle registration renewal. In addition, the state requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this **no charge** safety recall, your vehicle may be more likely to fail this test. At the time of the recall completion, your dealer will issue you a "Proof of Correction Certificate". Keep this certificate and, if required, present it to the Department of Motor Vehicles when renewing your registration as proof of recall completion.

# Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition and have not already submitted a request.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center listed below. More information about your vehicle can be found at the Owner Center at <a href="https://www.gmownercenter.com">www.gmownercenter.com</a>.

Division	Number	Text Telephones (TTY)
Pontiac	1-800-762-2737	1-800-833-7668
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 10V387.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney General Director, Customer and Relationship Services