



December 2010

2007-2009 Mazda3 and Mazda5 Power Steering Voluntary Safety Recall 6010H

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

In September 2010 you received a notice regarding Voluntary Safety Recall 6010H, 2007-2009 Mazda3 and Mazda5 Power Steering and that Mazda would notify you when parts became available to perform the final repair.

We are pleased to inform you that service parts are now available to complete the final repair of your vehicle.

What is the problem?

Certain 2007-2009 Mazda3 and Mazda5 vehicles may have a condition in which a sudden loss of power steering assist could occur at any time while driving the vehicle. If power steering assist is lost, steering is still possible but will require more physical effort, particularly while driving at lower speeds. Unless the driver compensates for the additional effort, the risk of a crash is increased.

What will Mazda do?

Your Mazda dealer will replace the power steering pump and lines. The repair will be performed **free of charge**. The actual repair takes approximately an hour and a half to complete; however, the wait time may be longer depending on scheduling and service workload at your Mazda dealership.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the power steering system repaired as soon as possible. Making an appointment provides the dealer the opportunity to reserve the necessary parts for your repair and plan their service activity, thus minimizing your wait time and inconvenience this recall may cause you. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

In case of a power steering assist malfunction:

If power steering assist becomes inoperable, the power steering malfunction indicator light illuminates. Steering is still possible, but requires more physical effort. Should this situation occur, pull safely to the side of the road and turn off the engine. After a short period of time restart the engine. The power steering malfunction indicator light may go out, and power steering assist may return. Should you experience this condition, please contact an authorized Mazda dealer.

What if you already paid for power steering assist repairs?

If you have already paid for the inspection, repair or replacement of the power steering system due to a defect prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

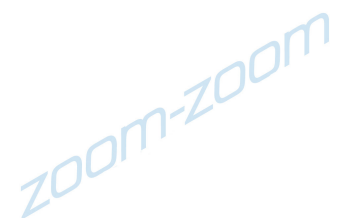
If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations



REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. You own or have owned a 2007-2009 Mazda3 or Mazda5 vehicle built between April 2, 2007 and November 30, 2008.
2. You have paid for the inspection, repair or replacement of the power steering system due to a defect with the power steering.
3. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection, repair or replacement of the power steering system
 - Vehicle model and year, and vehicle identification number (VIN)
 - Your name and address at the time of repair
4. Mail this reimbursement application form in the enclosed envelope to:

**Mazda North American Operations
Attn: Recall Reimbursement Dept
P.O. Box 57085
Irvine CA 92619-7085**

Procedure for Reimbursement Request

Once your vehicle has had the power steering system repaired by an authorized Mazda dealer due to a defect with the power steering, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.
4. You will be reimbursed for the amount you have paid for the repair or replacement of the power steering system due to a defect with the power steering.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

REIMBURSEMENT APPLICATION FORM

2007-2009 Mazda3 and Mazda5 Power Steering Voluntary Safety Recall 6010H

(Please type or print)

Name: _____
First Middle Last

Address: _____
Street Address

_____ City State Zip Code

Home: _____
Phone Number: Work: _____

Vehicle Identification Number (VIN): _____
(17 digits in length)

Total Amount of Reimbursement Requested: _____
Dollars Cents

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all repair or replacement of the power steering system performed to date in connection with a defect with the power steering. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____